Maryland Department of State Police 2010 Annual Report



Martin O'Malley Governor

Anthony G. Brown Lieutenant Governor

Colonel Terrence B. Sheridan Superintendent



STATE OF MARYLAND MARYLAND STATE POLICE

1201 REISTERSTOWN ROAD PIKESVILLE, MARYLAND 21208-3899 410-486-3101 TOLL FREE: 1-800-525-5555 TDD: 410-486-0677



April 27, 2011

The Honorable Martin O'Malley Governor of Maryland State House 100 State Circle Annapolis, MD 21401

Dear Governor O'Malley:

The Maryland Department of State Police is proud to present to you, the Legislature, and the citizens of Maryland, the 2010 Annual Report. The report reflects the diversity of the Department's operations to include the Office of the State Fire Marshal and the Vehicle Theft Prevention Council.

The end of 2010 marked the first full year of operation of the Regional Automated Property Information Database (RAPID), implemented by statute in October 2009, requiring pawnbrokers and secondhand precious metal dealers to electronically submit information pertaining to applicable transacted items to the police. In 2010, this program is credited with closing 355 cases, making 325 arrests, and the recovering property valued at 1.7 million dollars.

RAPID expanded when Senate Bill 99 took effect on May 4, 2010, requiring junk dealers and scrap metal processors to collect and submit transaction data daily. This program has been credited with supporting and closing a number of scrap theft investigations, reporting and citing a number of unlicensed operations, and was directly credited with helping Baltimore City in the recovery of approximately \$2.5 million in stolen scrap metal products. This program continues to be effective, and is called upon daily by law enforcement statewide to provide enforcement, advice and training.

The Department's core mission was successful as reflected by stopping over 500,000 vehicles for motor vehicle law violations, handling over 33,745 motor vehicle collisions, serving over 8,800 warrants, seizing 1,100 firearms, and initiating 3,339 drug cases resulting in 3,410 drug related arrests, and seizing \$9,622,832 in drug-related currency. The Department continues to participate in 28 task forces with local and federal partners, two of which are multi-jurisdictional auto theft task forces which made 1,074 arrests for auto theft and recovered 1,776 stolen vehicles with a recovery value of more than \$1.5 million.

The tragic loss of Trooper First Class Wesley W. Brown on June 11, 2010, bears witness to gun violence, and reminds us of the risks faced by all law enforcement officers. The State Police cherish the memory of Trooper First Class Brown and the memories of each of its 41 other fallen heroes.

Sincerely,

(Original with signature on file)

Terrence B. Sheridan Superintendent

TBS:tv



Prepared by:
Management Analysis Section
Planning & Research Division
Office of Strategic Planning

The 2010 Maryland State Police Annual Report is dedicated to the memory of our 42nd Fallen Hero.



Trooper First Class Wesley W. Brown

March 23, 1986 to June 11, 2010

TFC Wesley Brown began serving with the Maryland State Police on October 23, 2006, when he joined the 129th Trooper Candidate Class. Upon graduation on April 27, 2007, he was assigned to the La Plata Barrack. A short time later, he transferred to the Forestville Barrack where he remained until his death. TFC Brown was shot and killed while working a part-time security job at a restaurant in Forestville, MD, by a man whom he had previously escorted from the restaurant for disorderly conduct.

At his funeral, Colonel Terrence B. Sheridan spoke of the mentoring program for young people that TFC Brown had started. "We will never know the good TFC Brown accomplished in the lives of the young people he worked with," Colonel Sheridan said. "We do know he accomplished more in his short time with us than some accomplish in a lifetime. We know there are young people today on the right road to a bright future because of the investment TFC Brown made in their lives."

Executive Summary Maryland Department of State Police 2010Annual Report

Work Zone Automated Speed Enforcement Program

The first full year for the Work Zone Automated Speed Enforcement Program was 2010. Enacted in late 2009, this law authorizes the use of automated speed enforcement systems (cameras) in highway work zones on expressways or controlled access highways where the speed limit is 45 miles per hour or greater. Since its inception in October 2009, the coordinated efforts of the State Highway Administration and the Maryland State Police in this enforcement system resulted in approximately 352,800 citations being issued, of which the Maryland State Police issued 211,841, resulting in approximately \$14.1 million in fines.

Computer Aided Dispatch (CAD)/Records Management System (RMS) Initiative

The Maryland State Police (MSP) has the lead role in the Statewide Computer Aided Dispatch (CAD) and Records Management System (RMS) initiative. The MSP, working in conjunction with the Statewide Interoperability Program Management Office, is managing the CAD/RMS Major Information Technology Project (MITP) for the State. The goal of this project is to create a single core CAD/RMS for all MSP installations; and, additionally, to facilitate interoperability between the State and local agencies. The project covers all public safety and criminal justice partners, including police, fire, emergency medical services, aviation, courts, and other related systems.

Continued Hiring of Troopers

The 135th Academy class, which graduated on July 30, 2010, was the seventh State Police Training Academy Class to graduate since the beginning of the O'Malley-Brown Administration; for a total of 282 troopers. Governor O'Malley has personally intervened to ensure new troopers continue to be hired, even in the difficult economic times.

License Plate Recognition (LPR) Program

The Maryland State Police and the Governor's Office of Crime Control and Prevention are leading a statewide License Plate Recognition (LPR) initiative in Maryland. Currently, there are 53 LPR systems networked to a server at the Maryland Coordination and Analysis Center.

Funding Allocated for Helicopter Replacement

The Administration designated \$52.5 million to begin replacement of the aging Maryland State Police helicopter fleet. This was approved in the 2009 Legislative Session, and another \$20 million was allocated in the 2010 Session. The procurement was initiated in the fall of 2010.

New Hagerstown Barrack

A groundbreaking ceremony was held in August 2010, for the construction of the new Maryland State Police (MSP) Hagerstown Barrack. The new facility will triple the size of the current barrack, which is overcrowded and worn-out. The new structure willalso accommodate Natural Resources Police and Office of the State Fire Marshal personnel. Additionally, it will triple the space used by the Forensic Sciences Division satellite crime laboratory which serves the MSP and local law enforcement agencies in Western Maryland.

Regional Automated Property Information Database (RAPID)

The end of 2010 marks the first full year of operation of the Regional Automated Property Information Database (RAPID), implemented by statute in October 2009, requiring pawnbrokers and secondhand precious metal dealers to electronically submit information pertaining to applicable transacted items to the police. This database allows law enforcement to solve complex cases, recover stolen property, and bring criminals to justice. The Maryland State Police successfully implemented RAPID to comply with the new legislation. This new database allows law enforcement to solve complex cases, recover stolen property and bring criminals to justice. The system was enhanced in 2010 with the addition of the Sex Offender

Executive Summary - Continued

Registry check to the RAPID program. Several agencies have been able to identify sex Offenders who have failed to register new addresses as required by law and identified one sex offender who moved out of Maryland. This program allows law enforcement to identify and place suspects in areas where sex offenses have occurred.

2010 Year to Date RAPID Statistics*

Number of Users	1,559
Number of Dealers	756
Number of Queries	113,670
Scrap Transactions	100,000
Cases Closed	515
Arrests	490
Property Value Recovered	\$ 5,197,168.50
(approximately 50% is recovered	

^{*} Source: RAPID Year In Review newsletter

Automating Licensing Division

In 2010 the Department of State Police began automating the processes associated with the tasks performed by the Licensing Division related to the sale of pistols and revolvers; the licensing and supervision of private detective agencies; the certification of private detectives and security guards; the registration of law enforcement canines; eavesdropping or wiretapping devices; the inspection of specified classes of motor vehicles, as well as a myriad of fire prevention and explosive regulations. The Department purchased, installed, and customized a commercial off-the-shelf workflow application software, (MyLicense Suite) that is designed for regulation management, and combines both licensing and enforcement functions in one product.

Digital Photography Lab System

During 2010, the Forensic Sciences Division (FSD) converted the Department's film-based photography process to a digital system using the VeriPic Digital Photo Lab system. This system is more efficient and diminishes the costs associated with developing film and printing photographs. The cost of implementing a digital photography system was approximately \$480,000, which included the VeriPic system, 830 digital cameras, computer hardware, and a printer.

This digital photography system handles images in a secured database system and enables Troopers to immediately deliver critical photographs, by computer, to other electronic devices such as telephones or other computers. This system also has an internal authentication process that provides the Department with security and court-ready photos that can confirm that there have been no alterations to photographs from the time of capture by the camera. Troopers upload the images to VeriPic at any Department computer which in turn gives them, and other authorized users, instant access to those photographs.

With the full implementation of VeriPic, the Department expects to save time, money and enhance investigations. This system allows sharing of photographs shortly after a suspect is captured. This provides investigators with an efficient means to share and collate time sensitive photographic evidence/information, regarding suspects or crime scenes within the Department and with allied agencies.

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Mission

The Mission of the Maryland State Police is to protect the citizens of the state of Maryland from foreign and domestic security threats, to fight crime, and to promote roadway safety by upholding the laws of the state of Maryland. This will be accomplished through aggressive patrol, investigation, intelligence gathering and interdiction efforts; and by providing leadership and assistance to state and local agencies.

Vision

We will be the model of a responsive, coordinated, composite statewide police department; independent yet supportive of allied law enforcement agencies. We are committed to the utmost professionalism in delivering all-encompassing police services focused on traffic safety, homeland security, crime reduction and criminal apprehension. We continually strive to develop the skills of our members and to efficiently and effectively manage our resources as we carry out our public responsibilities. The Maryland State Police has served the citizens of Maryland since its inception in 1921. Maryland troopers are among the finest law enforcement officers in the world and each is sworn to uphold the Department's core values of Integrity, Fairness and Service.

Our Values

Integrity

Maryland State Police personnel shall uphold the public trust by being honest and maintaining the highest standards of ethical and moral character.

Fairness

Maryland State Police personnel shall treat each citizen with respect and preserve each citizen's dignity in an unbiased manner.

Service

Maryland State Police personnel shall provide dedicated and compassionate assistance to all citizens.

Office of the Superintendent

The Department of State Police is comprised of the Maryland State Police (MSP), the Office of the State Fire Marshal, and the Vehicle Theft Prevention Council. There are three bureaus in the MSP: Field Operations Bureau, Criminal Investigation Bureau and Support Services Bureau, each commanded by a lieutenant colonel. The Superintendent chairs the Maryland Police & Correctional Training Commission, the Handgun Roster Board, Cease Fire Council, and the Vehicle Theft Prevention Council; and is a member of the Maryland Security Council, Family Violence Council, Governor's Executive Council and the State Information Technology Board.

Reporting to the Office of the Superintendent are:

Executive Protection Section
Fair Practices Section
Internal Affairs Section
Legal Counsel Section
Legislative Security Section
Office of Media Communications
Office of the State Fire Marshal
Office of Strategic Planning
Office of Technology Management
Vehicle Theft Prevention Council

Executive Protection & Legislative Security Section

The Executive Protection Section (EPS) provides security for the Governor, Lieutenant Governor, and State's constitutional officers including the Attorney General, Comptroller of the Treasury, and State Treasurer. The Legislative Security Section is charged with ensuring the safety and security of the President of the State Senate, the Speaker of the House of Delegates, and all 188 members of the General Assembly while in session. During 2010 the EPS provided protective assistance to 45 visiting governors and foreign dignitaries and were assigned to the National Governor's Association Winter Meeting, providing security and logistical assistance to all visiting governor's and their details.

Internal Affairs Section

The Internal Affairs Section ensures that allegations of misconduct against employees are investigated and progressive supervisory action is taken, when necessary, to ensure the Department's values are upheld.

Legal Counsel Section

The Legal Counsel Section provides representation to the MSP and State Fire Marshal in all civil actions filed in State and Federal courts. The section also initiates forfeiture cases; provides legal advice to the Maryland Emergency Management Agency; and reviews contracts, agreements and memoranda of understanding entered into by the MSP.

Office of Media Communications

The Office of Media Communications (OMC) provides service 24 hours a day, 7 days a week. In 2010, the unit disseminated over 200 press releases and responded to more than 50 breaking news stories. The OMC coordinated several events that include the groundbreaking announcement of the Hagerstown Barrack; the Annual Fallen Heroes Ceremony; the MSP Academy graduations, and the Trooper of the Year Ceremony. The OMC continued its fund raising support for the Maryland Special Olympics. In 2010, the 14th Annual Maryland State Police Polar Bear Plunge raised over \$3 million, and the 12th Annual Deep Creek Dunk raised \$120,000 for the Special Olympics Maryland. The OMC continued to partner with Comcast in the production of Maryland's Fugitive Files, a program designed to locate criminals on the run. The program is hosted by a Maryland State Trooper and is available On Demand around the clock.

Office of Strategic Planning

The Office of Strategic Planning (OSP) consists of the Budget Section, Finance Division, State Personal Property Section, Inspection and Compliance Division, which includes the Professional Policing Section, and the Planning and Research Division which includes the Government Affairs Unit, Grants Management Section, and Management Analysis Section.

Replacement of Maryland's Medevac Helicopter Fleet Begins

In October 2010, Governor Martin O'Malley announced the Board of Public Works approval of a contract to begin replacing Maryland's aging medevac helicopter fleet. The OSP oversaw the

"bid" process, "bid" evaluation, and contract negotiations resulting in a \$72.2 million contract awarded to Agusta Aerospace Corporation for six new AW 139 helicopters. Through OSP efforts, Maryland negotiated a significantly lower price than that of another state that purchased the same helicopter and, additionally, received much more value (accessories and enhanced safety equipment) than did the other state. The new helicopters will contain the latest in avionics and equipment, including terrain awareness warning systems, night vision compatibility, cockpit voice and video recorders, radar altimeters, and advance instrument flight rating capabilities, all recommended by the Federal Aviation Administration. The six new helicopters are expected to be in operation in Maryland by the fall of 2012. This coincides with the inclusion of a Computer Aided Dispatch software component to improve flight operations and increase agency efficiencies.

Office of Strategic Planning Internship Program

During 2010, the Office of Strategic Planning (OSP) sponsored and successfully supported six student interns. These interns were assigned to all areas of responsibility within OSP to include: Inspection and Compliance Division, Finance Division, and Planning & Research Division (PRD). They were a representation of the 2010 Governor's Summer Intern initiative and one intern who, after one year with PRD, is processing to become a trooper. OSP interns are still volunteering their time, despite having successfully completed their obligations and have not been credited with their service hours. These young and aspiring Volunteers In Police Service (VIPS) have contributed greatly to the Division's success and have been provided with training and experience in writing and drafting police administrative policy, conducting legal and social research, assisting and observing the day-to-day business of public administration. The OSP continues to seek out and recruit qualified, ambitious applicants and is dedicated to recruiting them into a career of public service.

Planning and Research Division

An important charge of the Planning and Research Division (PRD) is to assist in the strategic planning for Department-wide and division/section/unit specific activities, programs and initiatives. As such, in 2010, the PRD realized great successes having been provided with a number of exciting, forward-thinking projects which were fiscally and operationally supported by Department management.

Regional Automated Property Information Database (RAPID)

In 2010, the PRD continued to partner with Office of Information Technology (OIT) to develop, strengthen and expand the Regional Automated Property Information Database (RAPID). During 2010, project managers were successful in moving years worth of pawn and precious metal transaction data for Frederick County from the Regional Pawn Data Sharing System into the State's property database, RAPID. The same is being done for Prince George's County and Montgomery County. In addition to ensuring that all Maryland counties are reporting on one statewide system, RAPID Administrators responded to requests from out of state law enforcement agencies seeking to obtain RAPID user training, as well as advice on how to develop and design their own property databases. PRD and OIT responded to requests from Delaware, Pennsylvania, Virginia, and West Virginia, as well as various federal and military entities. All requests were satisfied; and today RAPID includes users and data contributors in: 49 Maryland agencies, 6 Delaware agencies, 8 Pennsylvania agencies, 1 Virginia agency, 1 West Virginia agency, jurisdictions in Alaska and Florida, 3 military agencies, and 3 federal agencies.

In its first full year of operation, RAPID had over 1.7 million transactions and processed more than 113,670 law enforcement queries, with 515 criminal cases closed and 490 arrests reported. RAPID has been credited with approximately 5 million dollars in recoveries in its first year. The largest recovery was worth an estimated \$2.5 million dollars in stolen scrap metal. The other \$2.5 million represents successful recoveries in all 24 Maryland jurisdictions. It is widely known that these numbers are under reported, yet they still support RAPID as being one of the most successful law enforcement programs of 2010.

Statewide Implementation of Scrap Metal Reporting

The 2010 Maryland General Assembly passed Senate Bill 99 which was signed into law and took effect on May 4, 2010. As such, this emergency legislation amended Maryland's

Business Regulation Article, §17 Subtitle 10 and required junk dealers and scrap metal processors to collect and submit transaction data daily to RAPID. Due to its "emergency" status, immediate attention was required to accommodate statewide implementation by the legislative effective date.

To that end, the PRD assigned a project manager charged with the responsibility to develop and implement an electronic reporting program that would accommodate the scrap/junk metal industry, develop and design a training program designed to educate both law enforcement and the scrap industry on the new law, register and train users on the State's property database (RAPID) and develop and implement an effective criminal and administrative enforcement program designed to ensure reporting compliance.

PRD began this task in April, 2010 and by June, 2010 statewide training has been completed, a reporting and enforcement program had been written, installed and implemented and scrap/junk dealers were reporting. Contributing to the Division's successful efforts were the coordinated and dedicated efforts of MSP Office of Information Technology, Maryland Chief's of Police, Maryland Sheriff Association, Maryland Municipal League, Maryland Association of Counties, Baltimore County Police Department, Baltimore City Police Department, Maryland Comptroller's Office, Maryland District Court, and the Maryland Clerks of the Court.

By the end of 2010, RAPID had over 44 scrap/junk metal dealers reporting, and more than 100,000 junk/scrap transactions in the system. This program has been credited with supporting and closing a number of scrap theft investigations, reporting and citing a number of unlicensed operations, and was directly credited with helping Baltimore City in the recovery of approximately \$2.5 million in stolen scrap metal products. This program continues to be effective, and is called upon daily by law enforcement statewide to provide enforcement advice and training.

Licensing Division's Automation Project

The Maryland State Police Licensing Division is solely responsible for the licensing and renewing of 16 professions and 68 professional licensing combinations, of which security guard, private investigators, security system installers and special police are included.

In June 2010, the PRD was required to assign a project manager to work in conjunction with the Office of Information Technology to resolve the problem of the Licensing Division's technology processing system being obsolete, unreliable and inefficient, as validated by the Maryland Office of Legislative Audits. The project manager quickly identified a web-based, automated work flow application software designed for regulation management that combined licensing and enforcement functions. The commercial application, known as MyLicense, was procured and determined to be the information technology solution to be implemented within all regulatory and permit programs Department wide.

Due to fiscal considerations, the Licensing Division's Automation Project was defined in two phases. Phase I, completed November 12, 2010, was expected to procure the MyLicense Office Suite product, install the application within the Department, develop and document the standard operating procedures for the program, hire and train personnel required to manage and support the program and automate 4 of the 16 licensing/permit programs assigned to Licensing. With phase I completed, retired law enforcement officers can goonline and complete and pay fees associated with LEOSA handgun permits and Maryland law enforcement agencies can, from their desks, electronically register both canines and electronic intercept devices. Phase II is currently in the procurement process and will focus on automating the remaining 12 Licensing Division programs.

Department Property Unit Reorganization

Faced with staff reductions and impending unit wide vacancies, and in an effort to determine the most efficient organizational placement for Quartermaster Division's (QMD) Seized and Abandoned Property Unit, the Planning and Research Division (PRD) was assigned the task of conducting a business process analysis/work flow analysis within the Unit. The analysis concluded that the QMD's Property Unit performed a similar management function for unclaimed personal property as the Department's Personal

Property Unit performs for capital or State owned property. Hence, for consistency in operations and in support of standardizing Departmental property controls and accountability, the QMD's Seized and Abandoned Property Unit was re-organized and successfully moved and managed under the auspices of the Finance Division.

PRD assigned a project manager to oversee and direct the re-organization and transfer of the QMD Property Unit to the Finance Division. This transfer was augmented by the physical co-location of the two property functions, and immediately took full advantage of the under utilized 5,600 square feet QMD Property Unit warehouse. The project manager sought to eliminate positional redundancy, and immediately required the cross-training of both unit inventory control specialist positions and supervisory staff. This maximized the use of existing staff who were able to ensure consistency of operations in both units while vacancies were filled and new hires trained. The PRD saw to every aspect of the reorganization to include re-writing all position descriptions (form MS 22), reclassifying positions, drafting and updating standard operating procedures, filling vacancies in both units as well as managing three hiring processes. Unit goals have been set for 2011, and OSP looks forward to reporting many successes from both units.

Work Zone Automated Speed Enforcement Program

The Planning & Research Division (PRD) assigned a project manager to assist the Field Operations Bureau in writing positional duties and responsibilities, performance expectations and standard operating procedures for the Department's Work Zone Automated Speed Enforcement Program. The program, designed to reduce the high risk of fatal crashes in and around highway construction zones by using speed cameras was immediately operational and effective. In addition to the project management support, OSP assigned the PRD Director who worked closely with the Department Chief Financial Officer to ensure that every mandate, operational and managerial, associated with Transportation Authority §21-810, was within absolute compliance.

Eastern Shore Information Center – (ESIC) Information Sharing Project –SHAREPOINT In May 2010, the Planning and Research Division (PRD) was requested to assign a project manager to work with the regional Maryland Coordination and Analysis Center (MCAC) sites around the State, and tasked with providing summary analysis of regional law enforcement investigative reports in order to best direct criminal investigators querying of RAPID. The Eastern Shore Information Center was determined to be a "pilot" MCAC location for this project. At that time, the ESIC, in an effort to better serve all law enforcement agencies in Wicomico, Worcester, Somerset, Dorchester, Talbot & Caroline Counties, had entered into an agreement with a private information technology vendor to develop a web-based application designed to share criminal investigative and general intelligence among and between participating agencies. The charge for the PRD project manager was to support ESIC with the basic planning stages required to create a project plan for their selected software implementation in the eastern region. Additionally, the project manager was to oversee the collaboration between an MCAC identified and assigned criminal analyst and the RAPID Global Administrator in developing an analytical program for the RAPID database.

Grants Management Section

In 2010, the Maryland Department of State Police Grants Management Section received 44 grant awards. The grants received were from federal and state agencies to further the mission of the Department. Specifically, the grants funded projects relating to Marijuana Eradication, School Bus Enforcement, Vehicle Theft Prevention, Highway Safety, High Risk Gun Reduction and various other law enforcement programs. The Department also received a \$1 million Radio Replacement Grant from the United States Department of Justice Community Oriented Policing Services, which will be used to begin the replacement of radios for interoperability. Over \$725,000 of grant funding was received in 2010 for the Forensic Sciences Division. Included were funds to analyze DNA samples from convicted offenders at the laboratory, and improve the Latent Prints and Crime Scene Units.

Select Grants Administered by the Maryland Department of State Police in 2010

Auto Theft Support and Reduction	\$ 150,000
Cross Boundary Information Exchanges	
DNA Backlog Reduction Programs	\$ 566,278
Gun Violence Reduction & Polygraph Program	
Livescan FAST ID Program	
Marijuana Eradication	\$ 90,000
Maryland State Highway Operations	
School Bus Monitoring	

Handgun Roster Board

Established by Maryland statute, the Handgun Roaster Board, consists of 11 members: 10 appointed by the Governor and one who serves as an ex officio member, and the Secretary of the Department of State Police serves as the chairman. The Board compiles and maintains a roster of handguns authorized for sale in Maryland that are useful for legitimate sporting, self-protection, or law enforcement purposes. In 2010, the Board met six times and processed 102 petitions; 84 new firearms, 3 new models, 12 new calibers, 3 new frames, and tabled 2 petitions.

Inspection and Compliance Division

During 2010, the Inspection and Compliance Division (ICD) played an integral role in the completion of several major projects and audits for the Department. ICD completed 24 Decentralized Line Inspections (DLI), and follow-up reviews at various MSP barracks and divisions throughout the State. The DLI audits focused on impacting programs and regulations which included: the Mobile Video Recording In-Car Camera Program, work and leave records, petty cash, and overtime/compensatory time/shift differential administration.

Audits of eight Drug Enforcement Division (DED) Task Forces were conducted which included Property/Evidence Storage Procedure and Petty Cash/Working Fund audits. An audit of the Prince George's County Firearms Interdiction Task Force (Firearms Seized) was also conducted.

ICD acted as the liaison for the Office of Legislative Audits (OLA) to coordinate all legislative audit findings and recommendations. After working collectively with OLA and various stakeholders within the MSP, 10 of the 14 findings identified by OLA were cleared. ICD maintained internal testing protocols ensuring continued Departmentwide compliance with the OLA recommendations.

ICD staff assisted the Human Resource Division with interviews and background investigations of new civilian hires. ICD staff assisted the Recruitment Section with the Trooper applicant processing during 2010, and, subsequently, provided an overall assessment for efficient recruitment strategies. To expand the recruiting effort, ICD contacted over 20 military base transition offices which prepares military personnel for discharge, as well as colleges in Maryland, Delaware, Pennsylvania and Virginia.

ICD assisted the Information Technology Division by creating the first and second drafts of the Information Technology Disaster Recovery Plan. This was a five-year Repeat Finding from OLA.

The ICD staff created several manual revisions, including In-Car Camera and Search Review Procedures, STATE and HRT policies, Active Shooter and Response to Suicide Bombers, and was instrumental in the revision of six forms.

ICD staff continued to serve as liaison and resources for other bureaus, divisions, and government agencies as follows: in conjunction with the Office of Media Communication hosting the weekly "Maryland's Most Wanted" on WBFF 45 and "Fugitive Files", on Comcast Cable; working collectively with the Governor's StateStat Team, Delivery Unit and the Office of Crime Control and Prevention to ensure the Department's accomplishments are in unison with the Governor's crime reduction priorities; serving as a member of the Police Selection Committee. One staff member fills in as an on-call Special Operations Division Commander and on-call STATE Team Commander and is an SEOC Representative for all Maryland Emergency Management Administration activations.

Fair Practices Section

The Fair Practices Section (FPS) ensures compliance with the Governor's Code of Fair Practices, which obligates the Department of State Police to provide a work environment free from discriminatory practices or harassment of any kind. The FPS reviews, monitors, and conducts inquiries into all discrimination and harassment complaints to ensure the equitable and lawful treatment of all employees. Mediation is used in an effort to facilitate agreements between disputing parties.

The FPS processed and responded to the Citizen Comment Brochures (form MSP 225), which for 2010 totaled 1,127, of which 62 percent were commendations, 31 percent were miscellaneous comments, and 7 percent (79) were complaints a two percent reduction from 2009. The brochure is given to drivers of vehicles stopped by MSP troopers. The FPS coordinated the Department's Maryland Charity Campaign, raising \$85,935 in 2010, a 10 percent increase over 2009.

Vehicle Theft Prevention Council

Subtitle 2-702 of the Public Safety Article establishes the Vehicle Theft Prevention Council and Vehicle Theft Prevention Fund to assist in the prevention and deterrence of vehicle theft and related crimes, including vandalism and theft of property from vehicles. The Council develops statewide strategies; and awards grants to support community-based law enforcement, prevention and education, juvenile and prosecution programs. The two auto theft task forces were responsible for 1,074 arrests, and the recovery of 1,776 stolen vehicles with a recovered value of more than 11.5 million dollars.



The mission of the Office of the State Fire Marshal (OSFM) is to protect life and property from fire and explosion through the efforts of a diverse, highly trained staff, in partnership with other public safety agencies and the community. This is accomplished through aggressive criminal investigation of fire and explosive incidents, quality fire protection engineering services, enforcement of the State Fire Prevention Code, data collection and analysis, and public fire safety education. The agency has six regional offices located throughout Maryland.

Fire Investigations Services

The OSFM conducts fire investigations in 17 of the 23 counties of the state of Maryland. The investigation of fires includes making a determination as to the cause and origin of fires. If the cause of a fire is determined to be incendiary (of criminal design), the State Fire Marshal and Deputy State Fire Marshals conduct a criminal investigation; and arrest, or cause to be arrested, those individuals responsible for the criminal act. In 2010, the OSFM conducted 1,133 investigations; of those, 449 were determined to be criminal in nature. Deputy State Fire Marshals closed, by arrest, 163 of the 449 criminal cases for a closure rate of 36.3 percent which exceeds the national average closure rate for arson of 18 percent.

Engineering and Plan Review Services

The Fire Protection Engineering Staff reviews plans for new construction, renovations, modernizing projects, and specialized fire protection systems. These engineering services are provided on a statewide basis in coordination with local building and fire code officials. Daily, the fire protection engineering staff provides fire protection engineering advice, guidance, and direction to architects, engineers, and designers with regards to materials and methods to ensure fire protection criteria is in compliance with fire and building codes.

Public Fire and Life Safety Education Services

The OSFM is responsible for the development and implementation of fire and life safety education programs. These programs are developed in an effort to reduce the number of fires and fire-related deaths and injuries, which occur in Maryland. The Agency is one of the primary sponsors of the *Mid-Atlantic Life Safety Conference*, which began in 1959, as an annual fire

prevention conference to promote fire safety, celebrated its 50th Anniversary in 2009. This conference is the longest running conference of its kind in the nation. Over the years, the focus has expanded to include "all hazards", especially for children and seniors.

Office of the State Fire Marshal Statistics -- 2010

- 50 fatal fires in Maryland in 2010, 12 (19%) less than in 2009.
- 16,911 Fire and Life Safety Inspections were conducted.
- 1,416 construction and fire protection system plan reviews were performed.
- 1,133 fire and explosive investigations were conducted.
- Felony case closure rate was 36.3 percent, higher than the national average of 18 percent.
- Responded to over 228 explosive investigations with no sustained injuries.

Maryland State Police Sworn Personnel Distribution

Year	2004***	2005***	2006***	2007***	2008**	2009**	2010**
Authorized Strength	1593	1591	1591	1590	1590	1567	1565
Actual Strength	1529	1516	1547	1522	1488	1483	1439
Functional Groupings							
Barracks*	904	924	924	949	950	930	926
Investigative/Special Enforcement/Protection	344	348	356	349	349	331	327
Technical/Training	217	178	189	163	122	167	144
Administrative	64	66	78	61	67	55	54

^{*} Includes Uniformed Patrol, Investigators, and Troop/Headquarters Command Staff

Civilian Personnel Distribution

Year	2005*	2006**	2007***	2008*	2009*	2010*
Authorized Strength	798	806	808	808	776	778
Actual Strength	723	699	723	722	733	694
Functional Groupings	L					
Barracks****	182	173	185	181	183	182
Investigative/Special Enforcement/Protection	126	120	121	136	134	123
Technical/Training	265	238	268	240	271	253
Administrative	150	168	149	165	145	141

^{*} July

^{**} July

^{***} December

^{**} December

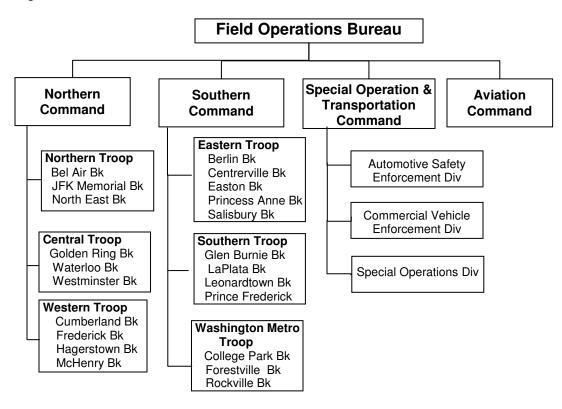
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^{****} Includes Uniformed Patrol, Investigators, and Troop/Headquarters Command Staff

Field Operations Bureau

Of the sworn contingent of the Department, the Field Operations Bureau (FOB) is the most visible component of the Maryland State Police (MSP). The FOB consists of four Commands: the Northern Command and Southern Command, which together encompass 22 Barracks, the Special Operations and Transportation Safety Command, and the Aviation Command. Approximately 75 percent of MSP sworn personnel are assigned to the FOB.

In 2010, troopers assigned to the FOB were responsible for the following law enforcement efforts: over 500,000 vehicle stops; issuing over 387,000 citations; over 7,800 driving under the influence arrests; over 4,500 adult criminal arrests; over 3,400 controlled dangerous substance (drug) arrests; 470 gun seizures; handled 33,745 motor vehicle collisions; and conducted 16,926 criminal investigations.



MSP Statewide Traffic Stop Summary Citations								
Violation 2007 2008 2009 2010								
55 Speed	86,779	72,394	72,323	69,875				
65 Speed	31,161	27,787	31,614	35,006				
Other Speed	52,893	44,358	51,702	43,216				
Right-of-Way	11,362	9,064	9,810	10,808				
Suspended/Revoked	13,938	12,669	13,436	14,481				
Seat Belt	46,678	39,393	40,367	37,887				
Child Restraint	934	810	1,258	1,139				
Other	163,838	142,318	165,571	151,003				

Barracks

The range of service the Maryland State Police (MSP) field force provides to the pubic, to some extent, is determined by the availability of local police resources. In some rural areas of the State the MSP provides full primary law enforcement services and functions as the only police agency handling incidents within the area. Transitional (rapidly developing) subdivisions of the State have significant local policing capabilities, and in these areas the MSP shares calls for service responsibilities; and provides support and complimentary services with emphasis on major crime and traffic enforcement on major highways. In metropolitan areas of the State, the MSP generally provides line patrol services on interstate and major roadways, leaving the local policing responsibilities to local law enforcement. The following are examples of the numerous accomplishments, incidents, and issues the 22 MSP barracks addressed in 2010.

Waterloo Barrack "A"

- The Waterloo Barrack has been experiencing an increasing amount of stolen vehicles along the interstates. It appears that tow truck operators are illegally removing and stealing unattended/disabled vehicles from the shoulders of the roadway. As a result of the auto thefts, barrack personal were made aware of this. One arrest was made when a trooper observed a flat-bed tow truck loading a vehicle, which upon further investigation revealed the driver was stealing the disabled vehicle. This is an ongoing initiative.
- During 2010, the Barrack Criminal Investigation Division (CID) worked with allied agencies as well as other barracks to help reduce their number of open felony warrants. Additionally, CID personnel and barrack personal made warrant sweeps during the year to serve warrants on suspects within the county. Over 90 percent of Barrack A's misdemeanor warrants are for Fail to Appear for driving-related offenses, most of which are for out-of-state residents.

Frederick Barrack "B"

- In addition to the usual barrack responsibilities, the Frederick Barrack responds to calls for service at the Victor Cullen Center, a juvenile residential facility for court-committed male juveniles between the ages of 13 and 18; and to the Jefferson School, a residential treatment facility for juveniles who have various mental illnesses. Barrack B also provides security for the President of the United States, his family, and cabinet members while residing at Camp David, responding to calls for service on the outside of Camp David and securing alternate landing sites for the President.
- Examples of the cases Barrack B closed in 2010 include child sexual abuse, several armed bank robberies, embezzlement, seizing 32 illegally-possessed firearms from one location, and as a result of an off-duty trooper responding to a Lo-Jack signal, the recovery of 10 stolen vehicles and the discovery of a vehicle "chop shop".
- Barrack B troopers responded to 2,540 collisions, investigated 1,361 collisions of which 888 drivers (65%) were charged. They made 19,953 total traffic stops, issued 11,594 citations and 13,512 warnings, arrested 608 adults and 184 juveniles, and seized 13 guns.

Cumberland Barrack "C"

- Barrack C is the primary countywide law enforcement agency serving approximately 72,000 residents of Allegany County which has 528 county road miles and 40 interstate miles.
- Barrack C had a 10 percent reduction in calls for service; but a 15 percent increase in arrests for drug (CDS) violations, attributable to an increased focus on drug trafficking and interdiction efforts.
- Barrack C troopers made over 15,000 traffic stops, issued over 10,000 citations and 8,700 warnings, responded to over 800 collisions, and made 135 DUI arrests.

Bel Air Barrack "D"

• The Harford County population of 242,000 is expected to increase by 60,000 due to the federal government's Base Realignment Commission that will significantly increase the military's workforce at the Aberdeen Proving Ground within the next two years. Over the last eight years Barrack D has sustained a 44 percent reduction in the number of sworn personnel resulting in a modification of the Memorandum of Understanding between the Maryland State Police and Harford County, since the Barrack could not effectively handle the call volume of rotating every other call.

- Barrack D participated in the Alternate Work Schedule Pilot Project for a modified 10 hour schedule with the early shift working 6:00 am to 4:00 pm, the late shift from 2:00 pm to 12 am (midnight), and the night shift working eight hours from 11:00 pm to 7:00 am. The benefits include shifts overlap which enhanced coverage and downtime for troopers ending a shift to complete reports which improved morale and reduced overtime compensation.
- Barrack D troopers issued 13,418 citations (74% more than in 2009) and 13,943 warnings (24% more than in 2009) and made 391 DUI arrests (40% more than in 2009); made 403 adult and 67 juvenile criminal arrests; served 264 warrants; and seized 37 firearms.
- Barrack D command staff participates in "County Stat", a bi-weekly meeting with the Command Staffs of the Harford County Sheriff's Office and Barrack D. During these round table meetings, significant cases handled by each agency are discussed in detail to include ideas/suggestions/strategies for combating crime trends, gang violence and methods for improving traffic safety. Much success has been achieved with the joint investigative units of Barrack D and Harford County Sheriff's Office. Barrack investigators are inserted within the regular complement of Harford County Sheriff's Office investigators and an investigator is inserted in the Child Advocacy Center (Child Sex Crimes Unit).

Salisbury Barrack "E"

- In 2010 Barrack E launched an aggressive campaign to address many of the traffic and criminal issues in Wicomico County. This produced an increase in every recognized category of enforcement, resulting in 22,931 total traffic stops; 330 criminal, 347 drug (CDS), and 646 DWI arrests, and 517 warrants served.
- On May 7 and 8, 2010, Barrack E organized a major criminal and traffic enforcement initiative.
 The operational goal was to aggressively enforce traffic and criminal statutes throughout
 Wicomico County. During the initiative, 23 persons were arrested for criminal/traffic violations
 to include: 12 CDS arrests, 2 fugitive arrests, one on-view arrest, and 8 DUI arrests. There
 were a total of 106 traffic stops, with 15 vehicle searches, with 3 firearms and \$1,500 in
 currency seized from one vehicle.

North East Barrack "F"

- Barrack F is the primary countywide law enforcement agency serving approximately 100,000
 residents of Cecil County (350 square miles) of which 70 percent is rural. The Barrack staff
 maintains a working relationship with allied law enforcement that promotes inter-agency
 cooperation to identify and address problems of mutual concern.
- Barrack troopers conducted 1,690 criminal investigations, 200 of which required a detailed investigation by the Barracks' 6-member Criminal Investigation Section. The Section also assumes responsibilities of major investigations from some of the smaller allied agencies in the County or assists them in the investigations. Due to the close proximity of Pennsylvania and Delaware, the Section is often called upon to assist allied law enforcement from those areas as well. Investigators of the section are also members of the Child Fatality Review Board and the Domestic Violence Fatality Review Team. This Section served 40 search and seizure warrants and made 95 criminal arrests.
- Barrack troopers responded to and investigated 89 criminal domestic assault incidents, of which 83 were closed by arrest and exceptional means. Barrack F participates in the Cecil County Domestic Violence Review Team and has presented cases during 2010.
- Barrack troopers focused on reducing collisions by conducting high-visibility enforcement initiatives and routine patrol traffic enforcement on State roads to reduce speed and aggressive driving. They issued 8,818 citations and 10,650 warnings and made 222 DUI arrests.

Westminster Barrack "G"

- Through the Resident Trooper Program, the MSP has been the primary law enforcement agency in Carroll County for 36 years, with the county paying for 45 additional troopers assigned to Barrack G to serve the County residents. On December 23, 2010, the Carroll County Board of Commissioners approved a resolution to transition from the MSP Resident Trooper Program to the Carroll County Sheriff's deputies. The transition will occur over a three year period, beginning July 1, 2011, replacing 15 troopers with 14 deputies annually, and ending July 1, 2013. Currently there are 32 non-Resident Troopers assigned to Barrack G.
- Barrack G troopers made 554 criminal arrests, 354 drug (CDS) arrests, served 1,020 warrants, completed 3,261 criminal investigations, seized 106 guns, made 482 DUI arrests, made 32,584

traffic stops, and investigated 1,981 vehicle collisions. Over 80 percent of Part I crimes outside of the municipalities are handled by Barrack G troopers.

La Plata Barrack "H"

- Barrack H and the Charles County Sheriff's Office share concurrent jurisdiction within Charles County with the exception of Part I crimes which falls under the Memorandum of Understanding. All 911 calls are simulcast to both agencies with the first agency to arrive on the scene having the primary responsibility for handling the incident, except for Part I crimes. Barrack H has primary responsibility for all collisions, traffic enforcement and traffic-related issues occurring on U.S. and Maryland routes located within Charles County. The County covers 461 square miles with a population of 140,000, having increased 18 percent from 2000 to 2009.
- Barrack H implemented a new warrant program to assist with apprehending wanted persons in Charles County, which increased warrant services by more than 60 percent over the previous year.
- Barrack H troopers responded to and/or investigated over 10,000 calls for service, issued 17,356 citations, 14,914 warnings, and 2,892 Safety Equipment Repair Orders; made 23,043 total traffic stops, investigated 1,169 traffic collisions, and made 507 criminal and 414 DUI arrests. This was accomplished using the 2nd fewest number of overtime hours compared to other barracks.

Easton Barrack "I"

- Located in Talbot County, Barrack I also provides full law enforcement services to Caroline and Dorchester Counties. The geographic area of these three counties is approximately 1,146 square miles, with a total population of approximately 99,655. Barrack I shares jurisdiction with the sheriffs' offices of the three counties. The barrack also coordinates and assists with the various municipalities that have police departments in the tri-county area, such as Easton, Cambridge, Denton, Preston, Ridgley, Greensboro, Oxford, Trappe, Hurlock, Federalsburg, and St. Michaels. Easton Barrack personnel face unique challenges to serve the citizens of the tri-county area. They must coordinate with three sheriffs' offices, three States' Attorneys' offices, and three different district and circuit court staffs. Troopers routinely have to appear in court in three different counties. The barrack maintains one detachment in Denton and one in Cambridge; however, the resources at the detachments are limited, requiring troopers working in Caroline and Dorchester County to routinely drive to the Easton Barrack in Talbot County.
- The Barrack Criminal Investigation Section is staffed with four troopers, who, in addition to conducting Barrack I-related investigations, also provide a multitude of assistance in response to requests for assistance from the 14 allied agencies in the tri-county area.
- Barrack I troopers made 31,984 vehicle stops and15,857 calls for service; issued 18,319 citations,19,501 warnings, and 1,662 SEROs, investigated 734 vehicle collisions resulting in 459 drivers charged, made 245 criminal, 309 DUI, and 145 drug (CDS) arrests; made 563 warrant arrests, and seized 38 guns.

Forestville Barrack "L"

- The primary responsibility of Barrack L is patrolling Interstate 495, Maryland Routes 4, 5, 202, 214, and 301, the most heavily traveled roadways in Prince George's County. The Barrack's strategy is that traffic stops that result in the apprehension of wanted criminals, persons driving while under the influence of alcohol and/or drugs, and drug related arrests contribute to crime reduction in the country.
- All Barrack L troopers successfully completed training in RADAR and LIDAR which enhances enforcing speed and aggressive driving laws.
- Barrack L conducted selective/directed enforcement throughout the Law Enforcement Challenge which focuses on seatbelt and child safety seat usage to increase awareness and enforce the existing laws. During this event, Barrack L troopers led all barracks in the State in seatbelt and child safety seat enforcement issuing over 800 citations for these violations.
- Barrack L troopers answered 14,055 calls for service, made 19,068 traffic stops, issued 19,876 citations, made 353 DUI and 466 criminal arrests, served 178 warrants, and handled 2,711 vehicle collisions.

JFK Memorial Highway, Barrack "M"

- The Maryland State Police is under contractual obligations with the Maryland Transportation Authority (MdTA), and is solely responsible for providing law enforcement services on Interstate 95 from the Baltimore City line north to the Maryland/Delaware line. This 50-mile (approximate) section of Interstate 95 traverses Maryland's Baltimore, Harford and, Cecil Counties and is the Barrack's sole responsibility.
- Barrack M continued to focus on "complete traffic stops" through ongoing training, strict
 enforcement, and an attentive workforce. Barrack M troopers made 36,338 total traffic stops
 resulting in 633 criminal arrests (18.8% more than in 2009), 345 adult and juvenile arrests
 (19.8% more than in 2009), 366 DUI arrests, and conducted 753 collision investigations.
- Again, through the mindset of "complete traffic stops" and making the above criminal arrests, Barrack M troopers seized the following: \$394,251 in currency; 3,280 packs of untaxed cigarettes; 6,919 counterfeit items that included CDs, DVDs, purses, wallets, shoes, and clothing; 632 assorted pills; 5.36 pounds of marijuana; 2.14 pounds of cocaine; 2.24 pounds of heroin; and 26 handguns.
- Seven of the seized guns, several with the serial numbers obliterated, were the result of a traffic stop for the driver not being restrained with a seatbelt.

Rockville Barrack "N"

- Barrack N handles all traffic and criminal-related incidents on the approximate 120 miles of interstate highways in Montgomery County that include Interstates 270, 370, and 495.
- Barrack N troopers issued 17,289 citations, 8,450 warnings, and 532 safety equipment repair orders, made 343 DUI arrests, investigated 2,623 collisions, and closed 492 warrants by serving and administrative action.
- Compared to 2009, Barrack N had a nine percent increase in adult arrests, 85 percent increase in drug arrests, and 167 percent increase in guns seized.
- Due to light duty restrictions, suspensions, training, and full-time military on active duty, Barrack N experienced the reduction of four full time equivalent sworn positions in 2010.

Hagerstown Barrack "O"

- Barrack O provides full-service law enforcement services to the 146,500 residents of
 Washington County. The expanding population is attributed to its employment opportunities,
 world-class education system, and excellent quality of life with affordable housing and declining
 crime rates. The county is the hub of the regional economy, and draws its workforce from
 surrounding states of Pennsylvania and West Virginia with a workforce of 400,000 highly-skilled
 and educated workers.
- Barrack O responded to 18,613 calls for service, issued 11,137 citations, 14,046 warnings, and 331 safety equipment repair orders, made 331 DUI arrests, served 436 warrants, and seized seven firearms.
- One of many noteworthy cases, resulting from a speeding violation, was the seizure of 161 cartons of untaxed cigarettes and \$2,800 in currency, and the admission that the occupants make the trip from North Carolina to New York one to two times a month.
- In August 2010, a ground breaking celebration was held in anticipation of a new Hagerstown Barrack being constructed by December 2011.
- In April 2010, Central Booking opened at the Washington County Detention Center providing a
 central location for MSP troopers to process prisoners. A central booking location, with a
 District Court Commissioner and cells reduces the time troopers spend processing and
 transporting prisoners.
- In September 2010, the Barrack O relinquished dispatch duties to the Washington County Emergency Communications Center (911 Center). This transition provides seamless communication operability between all law enforcement agencies in Washington County. Barrack O troopers received state-of-the-art hand-held radios. Additionally, the computers in the MSP vehicles were upgraded to coincide with the transition.

Glen Burnie Barrack "P"

 With the closing of the Annapolis Barrack, 2010 marked the 2nd year that Barrack P ran the Maryland State Police operations associated with Anne Arundel County. When the barracks combined there were 45 sworn staff which stabilized to 40 in 2010. The barrack works closely with the Maryland Transportation Authority Police, the Anne Arundel County Police Department

- and the United States Park Police to ensure public safety on, I-695, I-195, I-97, Maryland Routes 50 and 295.
- Barrack P is responsible for investigating criminal incidents at the Baltimore City Juvenile Justice Center and the Waxter's Children's Center in Laurel, Maryland; and completed over 450 investigations at theses facilities in 2010.
- Barrack P is responsible for taking the initial report for escapes from the 23 Department of Corrections facilities in Baltimore City and Anne Arundel County, and in 2010 troopers completed 61 escapee reports for these facilities. The barrack also houses and manages the retake warrants for those escapees.
- Barrack P troopers made 23,781 total traffic stops, issued 26,915 citations, 10,888 warnings, and 1,553 safety equipment repair orders, investigated 1,514 vehicle collisions; made 820 adult, 50 juvenile and 431 DUI, and 109 drug arrests.

College Park Barrack "Q"

- The College Park Barrack maintains primary responsibility for traffic and criminal law enforcement on Interstates I-95 and 495 and US Routes 1 and 50. Barrack Q troopers conducted total traffic stops resulting in the apprehension of wanted criminals, persons driving while under the influence of alcohol and/or drugs and drug arrests. This style of traffic enforcement has significantly contributed to crime reduction in the county.
- Barrack Q troopers answered 19,844 calls for service, conducted 24,642 traffic stops, issued 17,917 citations and 18,280 warnings, made 144 arrests, 361 DUI arrests, served 295 warrants, and investigated 2,582 vehicle collisions.

Golden Ring Barrack "R"

- During 2010, Barrack R emphasized stopping and arresting impaired drivers resulting in 629 DUI arrests, the highest of all barracks. One trooper made 92 of those arrests.
- Barrack R identified high-collision areas and developed strategies and initiatives to reduce vehicle collisions. The number of serious collisions dropped from 2,285 (17 fatalities) in 2009 to 1,642 97 (7 fatalities) in 2010, a 28 percent reduction (58.8% reduction in fatalities).
- Barrack R troopers made 28,351 traffic stops, 92 CDS arrests, and 366 warrant arrests.
- The State Highway Administration (SHA) Coordinated Highway Accident Response Team (CHART) dispatch office is directly next to Barrack R dispatch operators (PCOs). This provides troopers and state highway workers with a more efficient dispatch center, allowing faster assistance to the public. SHA/CHART responded to over 7,000 calls from disabled vehicles which would have required a response from Barrack R troopers.
- Barrack R is the primary responding agency for the Charles Hickey Juvenile Detention Facility and Spring Grove and Rosewood State Hospitals. In 2010, troopers responded to 237 calls for service at the Hickey facility. The barrack's Criminal Investigation Section handled cases that included child abuse and juvenile assaults resulting in 249 arrests. The Spring Grove and Rosewood State Hospitals have their own police or security personnel, but routinely call Barrack R for assistance with escapees, suspicious deaths and other serious offenses. For the past few years Barrack R has experienced an increase in the number of criminal investigation cases from the Baltimore area and in the number of requests from allied agencies requesting assistance with computer crimes and identity theft cases.

Centreville Barrack "S"

- Located in Queen Anne's County, Barrack S also provides full law enforcement services to Kent County where a detachment is located that also serves as the headquarters for the Kent Bureau of Investigation which consists of participants from the Centreville Barrack, Chestertown Police Department, Rock Hall Police Department, Department of Natural Resources and the Kent County State's Attorney and a part-time investigator from the Rock Hall Police Department. The detachment has been enhanced with the installation of the MSP CAD system which allowing barrack troopers to remain in their north patrol while completing paperwork.
- Barrack S troopers assist the three municipal police departments within the two counties, and
 occasionally assume entire investigations that the smaller forces are not equipped or trained to
 handle such as child and sexual abuse investigations.
- Calls for service outside of the three municipalities are handled by Barrack S troopers and sheriffs' deputies on a rotating basis in both Kent and Queen Anne's Counties. The barrack investigates all traffic-related incidents and accidents on state and U.S. highways.

• Barrack S troopers issued 18,321 citations, made 239 criminal, 239 drug (CDS), 292 DUI, and 571 warrant arrests, completed 733 vehicle collision reports and seized 19 guns.

Leonardtown Barrack "T"

- Located in St. Mary's County, Barrack T and the St. Mary's County Sheriff's Office share
 concurrent jurisdiction within St. Mary's County, with the exception of the Patuxent River Naval
 Air Station which falls under the jurisdiction of the Federal Department of Defense Police
 Department. All 911 calls are simulcast to both agencies as they are received by the
 Emergency Communications Center, with the first agency to arrive on the scene having the
 primary responsibility for handling the incident.
- In 2011, Barrack T troopers responded to and/or investigated 20,527 calls for service with a 61 percent closure rate for approximately 459 Part I crimes investigated. Troopers made 20,346 traffic stops, issued 11,749 citations, 14,532 warnings, and 1,449 Safety Equipment Repair Orders (SERO), made 454 criminal, 380 warrant, 221 drug (CDS), and 360 DUI arrests.
- St. Mary's County is predominantly a rural area covering approximately 361 square miles with a population of approximately 107,000. A notable population increase over the past eight years is attributed to the expansion of the Patuxent River Naval Air Station, which employs approximately 22,000 people. The shift from a predominantly farming and seafood workforce to a more technologically based workforce continues to evolve.
- The reduction in serious crimes St. Mary's County experienced in 2010 is a result of the effort by the "Law Enforcement Team" in the county. This is further evidenced by the work of the St. Mary's County Bureau of Criminal Investigations which conducted 1,090 investigations with a 92 percent closure rate. This tenacious group of investigators is a "model" for Maryland law enforcement agencies with respect to combined units, collaborative efforts and enormous successes. The crime decrease in St. Mary's County is also attributable to increased communication between law enforcement agencies and the continued building of partnerships among government, private entities, and the community as a whole allowing the police to target its resources to effectively deal with the issues at hand.
- Throughout the year, Barrack personnel participated in and/or attended 18 community-based organizations and programs.

Prince Frederick Barrack "U"

- Barrack U is located in Calvert County which is approximately 213 square miles with an approximate population of 90,000. Barrack U troopers responded to 25,526 calls for service, made 20,658 traffic vehicle stops, issued 13,866 citations, 13,443 warnings, and 2,578 safety equipment repair orders; made 582 criminal, 158 drug (CDS), and 349 DUI arrests; and completed 988 criminal investigation reports with a 66 percent closure rate. Approximately 4,700 homeland security related patrol checks were made of power plants and similar facilities.
- The barrack conducted 12 saturation patrols in 2010, thought to contribute to the 13.1 percent reduction in vehicle collisions that totaled 278.
- Formed in 2004, the Calvert Investigative Team (CIT) consists of personnel from Barrack U, Calvert County Sheriff's Office, and the State's Attorney's Office. In 2010, the CIT investigated 788 criminal cases (438 Part I and 350 Part II crimes) and had a closure rate of 70.6 percent, conducted 66 administrative investigations, and executed 90 search and seizure warrants.

Berlin Barrack "V"

- Barrack V provides law enforcement services for Worcester County which has a population of approximately 49,000, however, the resort town of Ocean City attracts approximately 200,000 tourists during the summer months. Barrack V provides "all" law enforcement services (criminal investigations and enforcement, traffic investigations and enforcement, missing person investigations, and all miscellaneous calls for services) to the citizens who live outside of municipalities that maintain police departments. Additionally, the barrack routinely coordinates with and provides law enforcement assistance to the Ocean City Police Department for events occurring inside Ocean City. The barrack also receives requests for assistance from some smaller municipal police departments.
- Barrack troopers conducted 10 targeted saturation patrols and three sobriety check points
 throughout the year in conjunction with every holiday in 2010, at times other than those
 considered peak times for alcohol violations. This was done in an effort to educate and impact
 drivers who may not drive during late evening or early morning hours, traditionally considered
 peak times for alcohol consumption.

McHenry Barrack "W"

- Barrack W provides full-service law enforcement services to the approximate 31,500 residents
 of Garrett County, which is approximately 700 square miles. The county has eight
 municipalities, one of which has a five-officer police force that Barrack W supplements. There
 can be a 300 percent increase in the population at peak summer and winter months resulting
 from tourists and transient residents.
- The county has 200 state highway miles and 70 county maintained roads with the barrack sharing enforcement jurisdiction with the Garrett County Sheriff's Office. Overall traffic enforcement stops were down 18 percent in 2010 compared to 2009, which is attributed in part to the 263 inches (21.9 feet) of snow for the winter, most of which came between January and March. Vehicle collisions with no personal injuries increased 20.4 percent, compared to 2009 which was mainly due to the severe snow fall in 2010. There were 301 collision reports, a 6.8 percent decrease.
- Barrack W troopers made 14,307 traffic stops, issued 6,969 citations and 8,977 warnings, made 223 warrant and 83 DUI arrests. The Chief's Challenge Seat Belt/Child Restraint Enforcement resulted in 490 seat belt citations and 333 warnings; and 16 child restraint citations and 5 warnings.
- Throughout the calendar year, troopers focused on crime prevention methods carried out through daily town patrols in communities that do not have their own police department. A concept developed in previous years and continued in 2010, the "Town Patrol Program" outlined a strategy whereby shift supervisors were to guarantee a minimum of eight hours time in each community every month. In addition to their normal duties, troopers spent a total of 1,095 hours in community policing patrols in 10 different communities. This resulted in 391 citations, 834 warnings, 12 CIRs and MPRs, 10 Criminal Apprehensions, 526 Crime Prevention Incidents, 1 DUI, and 1,114 Community Contacts.

Princess Anne Barrack "X"

- Barrack X is the primary provider of law enforcement services to Somerset County, with some
 assistance from the Somerset County Sheriff's Department, which does not provide night
 patrols. The Barrack has full authority within the two municipalities, which expands its
 responsibilities. In addition to traffic enforcement, Barrack X troopers investigate a full range of
 criminal activities.
- Barrack X made an effort to focus on goal setting and maintaining accountability at all levels but especially at the first and second-line supervisor levels resulting in a significant increase in several enforcement categories. Barrack X troopers made 22,412 traffic stops (up 11.9%), issued 13,682 citations (up 4.8%), 12,774 warnings (up 28%), and 130 SEROs (up 136%), made 105 adult arrests (up 19%), 135 adult drug (CDS) arrests (up 68.8%), 54 juvenile arrests, 191 DUI arrests (up 14%), and served 340 warrants (up 25%).
- Civil citations are up 125 percent following the successful partnering between Barrack X and the Princess Anne Police Department on an aggressive underage drinking enforcement initiative using money obtained via grants through the local Health Department. Funds from this source were also used to run several checkpoints in Somerset County, which resulted in an increase in impaired driving arrests for 2010 by 14 percent. The Barrack utilized "Party Patrols," targeting known areas in and around the University Maryland Eastern Shore, and college residences, enforcing underage alcohol possession. This enforcement effort has direct impact on reducing juvenile alcohol-related crashes, malicious destruction of property complaints, and minor altercations which occur during college gatherings.
- During 2010, the directed enforcement strategies that began in 2009 targeting open-air drug markets were continued with great success – demonstrated through a 69 percent increase in adult arrests for controlled dangerous substance violations.
- In May and November, Barrack X, in partnership with the Somerset County Health Department, developed two "Family Festivals" which targeted high crime residential areas within Somerset County. The Barrack assisted in the development of activities which would engage local families from areas which historically have violent crimes that include open air drug and gun sales and gang activity. The event would bridge the gap between law enforcement and the community and, in turn, open lines of communication. Both events were attended by over 700 citizens, some with various health issues, who were provided with educational materials on health, as well as on gang prevention, drugs, and how to prevent property crimes.

Fatal Accident Statistics

Year	Non- Restraint Fatalities	Statewide Fatalities*	Percent of Non-Restraint Fatalities
2004	210	643	33%
2005	197	614	32%
2006	191	652	29%
2007	165	614	27%
2008	155	591	26%
2009	137	548	25%
2010	120	489	25%

^{*} Subject to change based on federal reporting period ending Dec 31 of following year.

Special Operations & Transportation Safety Command

The Special Operations & Transportation Safety Command is under the Field Operations Bureau. The Command includes many specialized divisions and units that provide safety and rescue assistance to the citizens in Maryland.

Special Tactical Assault Team Element (STATE)

This unit conducted 208 assignments in 2010, that included:

- 96 high risk search and seizure/arrest warrants
- 35 assists to other units/divisions/allied agencies i.e. extraditions, manhunts, instructors, manpower, displays, miscellaneous assignments
- 8 suicidal/barricade situations
- 4 security/dignitary protection and escort details
- 65 training sessions received by and provided to MSP or allied agencies by STATE personnel.

Motor Unit

The Unit was decentralized in August 2009, with the riders assigned to barracks and deployed on motorcycles as needed. Department motors work closely with Coordinated Highways Action Response Team (CHART) by responding to and managing Freeway Incident Traffic Management (FITM) incidents.

Underwater Recovery

2010 marked the 50th Anniversary of the MSP Underwater Recovery Team (URT). The URT is equipped to deploy with two boats at the request of command staff, and has a reliable history of the deployment of the relation to the results of the relation to the results of the relation to being on-scene in the state of Maryland within 90 minutes or less of a phone call. In addition to assisting allied agencies, the URT was on-site for the Polar Bear Plunge held at Sandy Point State Park with over 10,000 "plungers;" and at the Deep Creek Dunk, with hundreds of fund raisers, despite six feet of snow on the ground and more accumulating as the snow continued to fall, for the Maryland Special Olympics.

Efforts by the URT included:

- Searching over 200 man hours in the area of a lake where the suspect indicated he threw a handgun used in a homicide.
- Working with the U.S. Coast Guard and other law enforcement agencies to maintain a "NO BOAT" zone off the Ocean City, MD beach area in case an airplane had to enter the water during the Ocean City Air Show.
- Providing assistance, if needed, to swimmers participating in the one- and three-mile Open Water Swims to raise money for the Swim Across America and Baltimore Swim to Fight
- Providing training at 28 MSP in-service classes.

■ Participating in advanced training for hull search techniques, bridge/dam structure inspections, underwater explosive identification, swift water rescue, and advanced technical rescue.

Hostage Recovery Team

The mission of the Hostage Recovery Team (HRT) is to assist in negotiations with hostage takers and barricaded individuals. During 2010, HRT was activated seven times with none of the incidents requiring extensive negotiation and all resolved without loss of life.

Commercial Vehicle Enforcement Division (CVED)

During 2010, CVED operated 10 weigh and inspection stations throughout the State and aggressively focused its efforts on safety inspections of commercial motor vehicles traveling in the State, while also concentrating efforts on the prevention of commercial vehicles being used as weapons of terror. CVED also has roving crews of troopers and civilian employees (cadets and commercial vehicle safety inspectors) which look for commercial vehicles that by-pass the weigh stations or traverse roads without fixed weigh stations in order to avoid being detected and cited for violating state and federal regulations.

Entrant Safety Audit Program

Introduced in 2010, this program was designed as an informational audit of trucking companies to ensure mandated records are maintained properly. Additionally, a component of the program is to instruct companies of regulations and mandates of which they are unaware. In 2010, this unit conducted 747 audits. Mandated by the Federal Motor Carrier Safety Administration, this program is geared more as a public service as opposed to an enforcement tool.

Post Crash Investigation Program

Commercial Vehicle Enforcement Division (CVED) personnel are routinely directed to respond to motor vehicle collisions throughout the State that involve commercial vehicles. CVED personnel assist investigators at the scene by inspecting the involved commercial vehicle to determine if equipment violations or other factors concerning the commercial vehicle may have contributed to the collision. A "post-crash" report is completed by the CVED investigator and filed at the division headquarters office for future reference.

During 2010, 50 post-crash investigations were conducted, which included 25 fatal collisions, and 25 personal-injury collisions. A review of commercial vehicle collisions indicate that commercial vehicle operators are at fault 50 percent of the time (14% less than in 2009) and the non-commercial vehicle operators 44 percent of the time (8% more than in 2009). Pedestrians were at fault for 6 percent of the collisions. However when reviewing the fatal collisions statistics the results show that the commercial vehicle operators are at fault 20 percent of the time (13.5% less than 2009); the non-commercial vehicle operators are at fault 68 percent of the time (10% more than 2009); and pedestrians are at fault eight percent of the time. Comparing 2010 to 2009, there were six more fatal collisions investigated.

CVED Preventive Maintenance Program

	2006	2007	2008	2009	2010
Total Vehicles Weighed - Static Scales	1,081,774	1,051,376	1,065,867	794,958	867,691
Weigh in Motion	1,646,729	2,032,987	2,360,958	1,397,960	1,461,528
Citations – All violations	60,908	62,887	60,170	46,508	41,219
Overweight	19,960	19,761	19,737	15,393	10,988
Seatbelt	3,203	3,200	3,698	2,644	2,079
Warnings	32,397	25,300	61,716	59,307	46,177
Roadside Inspections	65,835	69,306	74,343	74,442	63,142
Alcohol Violations	134	118	123	96	71
DUI	16	29	27	20	23
CDS Violations	86	79	69	20	28
Fines	\$8,739,809	\$9,996,500	\$9,497,812	\$7,634,981	\$6,952,218

Vehicles registered in Maryland, weighing over 10,000 pounds are required to be maintained in a safe operating condition and must be inspected every 25,000 miles.

CVED Compliance Inspections

Year	Preventative Maintenance Audits	Compliance Reviews	New Entrant Safety Audits	Citations	Suspensions
2005	1,312	130	862	191	12
2006	2,621	184	1,599	197	3
2007	1,721	118	617	211	14
2008	1,380	177	1,201	283	30
2009	1,191	290	637	185	4
2010	1,096	202	747	319	8

Chemical Test for Alcohol Unit

The Chemical test for Alcohol Unit (CTAU) manages the statewide Breath Alcohol Testing Program, in which the Maryland State Police and 32 allied agencies participate. In 2010, there were 89 breath testing units in service and 715 certified operators. The CTAU coordinates the training for the Standardized Field Sobriety Testing and Drug Recognition Expert program which, for nine courses in 2010, required 65 classes for 1,312 participants.

Driving Under the Influence Arrests*

Age categories of the DUI arrests by all Maryland police agencies.

Age	2005	2006	2007	2008	2009	2010
Less Than 16	7	15	15	11	10	5
16 – 17	323	319	296	212	185	169
18 – 20	1,879	2,107	1,952	1,822	1,748	1,432
21 & Older	21,935	22,687	22,646	22,335	22,479	21,008
Total	24,144	25,129	24,909	24,380	24,422	22,604

*Source: Department of State Police Chemical Test for Alcohol Unit

Department of State Police DUI Arrests

	Arrests						
Age	2007 2008 2009 2010						
Less than 16	6	2	2	1			
16 – 17	103	76	58	68			
18 – 20	761	645	610	533			
21 & Older	8,497	8,267	7,781	7,231			
Total Arrests per Year	9,367	8,990	8,451	7,833			
Statewide DUIs by MSP	37.6%	36.9%	34.6%	34.6%			

Crash Team

Expert opinions are developed by Crash Team members based on the interpretation of scene evidence, vehicle damage, interviews, injury and post mortem examinations, toxicology results, speed calculations, tire marks, pavement gouges, and debris patterns. The cause or causes of collisions are then analyzed and screened for motor vehicle charges or presentation to the State's Attorney for manslaughter/homicide indictments. In some cases, a computer-generated simulation is constructed as a visual aid for court. During 2010, the Crash Team averaged seven investigators who solved 7 of 9 hit-and-run collision investigations, and authored and executed 27 search and seizure warrants.

Crash Team Incident Responses	2008	2009	2010
Total Calls (response)	128	131	119
Fatal crashes investigated	118	80	70
Manslaughter/Homicide/Driver Intoxicated Cases	31	40	45
Commercial Motor Vehicle cases	17	29	32
Homicide/Crime scene assistance	10	11	7

Automotive Safety Enforcement Division

The Automotive Safety Enforcement Division (ASED) is responsible, by law, for the State's vehicle safety inspection program, and for all Safety Equipment Repair Orders issued by law enforcement agencies. Additionally, the Division supervises approximately 1,631 inspection stations throughout the State, with the number varying as stations are added and removed. Overall, there was a 0.7 percent decrease in the number of inspection stations with the 2010 end of year total being 1,623 stations.

Inspection Station Application Investigations	2006	2007	2008	2009	2010
New	124	117	40	103	86
Re-applications	62	136	76	76	58
Disapproved	23	28	29	36	36
ASED Station Checks/Visits Completed	9,904	9,771	9,507	9,859	8,004

Registered Inspection Mechanics	2006	2007	2008	2009	2010
Total No. of Registered Inspection Mechanics	2,967	3,198	2,935	3,118	3,029
Mechanic Applicants	1,390	1,327	1,254	1,097	1,265
Mechanic Applicants Passing Written Examination	438	444	428	295	180
Demonstrative Ability Examinations Conducted	678	695	643	545	460

Vehicle Safety Inspections	2006	2007	2008	2009	2010
Total Number of Vehicle Inspections	614,759	661,523	511,336	554,588	565,636
Total Number of Vehicles Rejected	499,213	513,184	401,088	403,485	401195
Percentage of Vehicles Rejected	81%	78%	78%	73%	71%
Total Number of Inspection Certificates Issued	561,201	605,603	494,471	537,513	524,161

Inspection Station Complaints/Discipline	2006	2007	2008	2009	2010
Inspection Complaints	180	157	160	161	216
Station Licenses Suspended/Revoked	12	15	14	15	20
Administrative Penalties	118	91	100	96	168
Emergency Suspension	4	9	11	8	26
Mechanics Suspended or Revoked	51	30	39	35	70*
Written Reprimand	55	46	47	46	78

^{* 1} Controller and 27 Licensees not included

Covert Investigations	2006	2007	2008	2009	2010
Covert Investigations Conducted	33	37	20	17	7
Coverts resulting in violations	29	33	17	7	1

Authorized Inspection Stations	2006	2007	2008	2009	2010
Class A - Passenger vehicles, trucks 10,000 lbs & under, trailers w/o air brakes up to 20 ft, multipurpose passenger vehicles.	1,528	1,537	1,564	1,521	1,526
Class B - Any trailer, including those with air brakes	12	11	11	13	10
Class C - Trucks, Truck Tractors, buses over 10,000 lbs	20	20	20	19	21
Class D - Combination of Classes B and C	75	79	74	73	69
Class F - Fleet (Own, operate, or control at least 15 vehicles)	20	21	19	17	15
Class M - Motorcycle and 3-wheeled multipurpose vehicles.	210	220	230	234	229
Class R - Recreational Motor Vehicles (motor homes, converted buses)	11	11	11	10	11
Class T - Any trailer up to 10,000 lbs.	89	86	82	82	82
Class G - Combination of Class R and T	51	53	53	52	49
Total of Licensed Inspection Stations (Stations may be approved for more than one class)	1,641	1,653	1,674	1,634	1,623

Tag Suspensions (SERO Non-Compliance)	2006	2007	2008	2009	2010
Tag Suspension Letters Issued	52,343	68,922	57,324	82,401	53,855
Tag Suspension Releases	28,299	47,071	53,893	50,864	38,321

ASED is responsible for the processing of Safety Equipment Repair Orders (SERO) issued statewide. Additionally, this Division processes compliance copies and issues non-compliance suspension notices. The SERO Program is the main enforcement tool for removing vehicles with defective equipment from the State's highways.

SERO Orders Issued by Maryland State Police

MSP Division, Barracks, Detachments	2006	2007	2008	2009	2010
ASED	602	446	195	196	182
Annapolis (closed June 2008)	969	1,224	1,176	34	6*
Aviation Division	20	52	37	58	67
Bel Air	711	532	390	438	302
Berlin	641	513	371	292	220
Cambridge	547	516	749	556	344
Centreville	790	559	672	703	1,174
Chestertown	158	65	69	55	51
College Park	956	1,565	3,322	2,858	1,582
Cumberland	405	494	368	150	172
CVED	4,110	3,697	3,366	2,313	1,328
Denton	510	461	584	335	319
Easton	1,255	1,618	1,077	677	605
Forestville	1,256	235	222	1,104	776
Frederick	978	1,018	1,901	724	414
Glen Burnie	2,216	1,547	2,062	2,129	1,298
Golden Ring	960	536	948	1,732	1,940
Hagerstown	383	271	360	537	850
JFK Memorial Highway	1,135	734	497	326	556
Leonardtown	1,569	1,735	2,090	1,166	1,198
McHenry	495	481	405	211	179
North East	324	379	342	161	195
Prince Frederick	2,122	2,057	1,873	1,692	2,145
Princess Anne	291	359	151	48	68
Rockville	1,311	1,050	998	1,004	499
Salisbury	838	1,104	1,077	893	545
Waldorf	2,243	1,673	1,571	2,343	2,596
Waterloo	998	1,697	1,729	647	1,002
Westminster	2,185	1,959	2,606	3,618	3,632
Other MSP Personnel	299	222	172	161	133
MSP Total*	35,237	28,799	31,380	27,161	24,377
SERO Issued by Other Agencies	119,203	143,884	134,839	133,388	113,178
TOTAL SEROs Issued (Processed)	154,440	172,683	166,219	160,549	166,219

^{*}Totals reflect date SEROs were received & processed by ASED in calendar year as coded for each barrack. The Annapolis Barrack code was deleted from system in 2010 which will eliminate future coding errors.

Salvage Vehicles

For the first time, 2009 was the year that all of the salvage vehicle inspection requests the MSP received were conducted by ASED salvage vehicle inspectors.

Salvage Vehicle Inspections	2006	2007	2008	2009	2010
Salvage Inspections by ASED Personnel ONLY	12,119	12,016	10,332	12,127	12,682
Salvage Inspections by Other MSP Personnel	443	490	190	0	0
Recovered Stolen Vehicles	N/A	N/A	7	9	18
Total Salvage Inspections by MSP Personnel	12,562	12,506	10,522	12,127	12,682

K-9 Unit

The Special Operations Division K-9 Unit staff consists of four sworn handlers/trainers, one civilian trainer, and one Volunteers in Police Support (VIPS) search manager. During 2010, there were 33 K-9 handlers assigned to barracks which generated the following:

	2008	2009	2010
Responded to K-9 related calls	790	618	527
Responded to non-K-9 related calls.	4,101	3,751	3,064
Narcotics detection dogs conducted	1,024	1,039	1,271
Narcotics dog scans resulting in apprehensions	258	246	430
Currency CDS detection dogs credited with assisting in seizing	\$1,075,467	\$1,216,089	\$940,978
Bloodhound teams were requested	183	179	206
Bloodhound teams responded to search operations	98	101	121
Explosive detection dogs conducted sweeps with no explosive devices located	133	104	96
K-9 Teams backed up MSP troopers and other agencies	2,892	2,558	2,283

Disciplines of K-9 Teams	2008	2009	2010
Patrol Dog Teams	11	9	10
Explosive Detection Teams	4	3	4
Bloodhound Teams	11	12	11
Narcotic Detection Teams	20	24	18
Article Detection Teams	2	2	0
Number of Single Purpose Dogs	36	38	34
Number of Dual Purpose Dogs	6	6	6
Total Number of Dogs	42	44	40

Aviation Command

Throughout Maryland, 24 hours a day, the Aviation Command transports critically injured citizens to trauma centers within the Maryland Institute for Emergency Medical Services System. The Command also provides aerial support for the Department and allied public safety agencies. Additionally, the Command conducts search and rescue operations, and aids in criminal investigation and traffic control.

The Aviation Command currently operates 11 twin engine helicopters, at seven bases strategically placed for a quick response to emergencies anywhere in Maryland. The Aviation Command also operates two fixed-wing aircraft in support of its multi-mission profile. On October 20, 2010, the Board of Public Works approved a contract to begin replacing the aging fleet with

Augusta Aerospace Corporation's AW 139 helicopters. Delivery of the first six helicopters is expected to be within 15 to 24 months.

Rescue efforts in 2010 include dozens of rescues where persons are hoisted from remote areas into a helicopter and transported to hospitals. Such hoists include a night rescue of a rock climber in Allegany County who fell 15 feet, hit her head and lost consciousness; rescue of an 18-year-old male who jumped into a river under a railroad bridge in Harford County, landing on an object that impaled his chest; and hoisting one of two hunters who fell through the ice on a river in Cecil County and required hospitalization for treatment for hyperthermia. Law enforcement efforts in 2010 include such efforts as tracking a motorcycle that left the scene after striking a pedestrian; directing Hagerstown City Police Department to a subject fleeing the area after being reported as having a handgun in the city park; and using night vision goggles, the helicopter crew directed the ground units to the location of a suspect who bailed from the pursued vehicle in a rural area of Westminster.

Aviation Command Helicopter Missions	2008	2009	2010
Completed Scene Medevac Missions	3,327	2,027	2,828
Inter-facility Patients Transported	76	52	85
Total Patients Transported	3,403	2,079	2,913
Completed Search and Rescue Missions	246	337	518
Victims Located/Rescued	67	45	60
Medically Oriented Support Missions	851	1,416	1,711
Total Medically Oriented Missions	5,411	4,350	5,858
Homeland Security Missions Not Linked to Medical Missions	124	18	11
Homeland Security Missions Linked to Medical Missions	2,181	1,281	1,294
Total Law Enforcement / Homeland Security / Disaster Assessment Missions	643	400	531
Suspects Located / Arrested	74	71	53
Total Flight Hours	3,804	1,257.5	3,281.8

Criminal Investigation Bureau

This Bureau provides the investigative functions for the Department in partnership with allied law enforcement agencies and includes:

- Drug Investigation Command
- Investigation Command

Investigation Command

The Investigation Command includes the Criminal Investigation Division and the Forensic Sciences Division.

Forensic Sciences Division

The goal of the Forensic Sciences Division (FSD) is to provide the Law Enforcement Community and the citizenry of Maryland with the highest-quality and integrity in forensic laboratory analysis and expert testimony. The FSD is responsible for two branches; the Operational Services Branch and the Scientific Analysis Branch. The civilian personnel within these two branches provide scientific support services to the law enforcement community. Some services include, but are not limited to, the collection and preservation of physical evidence, examination of evidence, issuance of scientific reports, and providing expert courtroom testimony.

During 2010, the Forensic Sciences Division implemented the first stages of the laboratory management information system (STARLIMS). All cases the laboratory receives are now entered and tracked within this system, and the results from the analysis of Controlled Dangerous

Substance (CDS) cases are captured. The reported CDS results are now in a format which allows this information to be forwarded to the DEAs National Forensic Laboratory Information System (NFLIS). This federal program reports the trends seen nationwide in drug identification results. The Crime Scene Unit was the first discipline to handle casework completely within STARLIMS.

The Division led the Department into the age of digital photography with the purchase and implementation of the *VeriPic* software by the Photography Unit and the purchase of digital cameras for all road patrol troopers. This patented software authenticates that images have not been edited or altered and tracks any later made enhancements.

Another lab-wide achievement was the laboratory's preparation for the next level of accreditation by the American Society of Crime Laboratory Directors/Laboratory Accreditation Board (ASCLD/LAB). This encompassed the generation of the required conformance file as well as the on-site assessment of the laboratory's operations against the ASCLD/LAB International criteria.

Casework Summary

Unit	Cases Received	MSP Cases	Allied Agency Cases	Cases Completed	1-1-11 Caseload
Latent Prints/Impressions	2,079	28%	72%	1,321	969
Firearms/Toolmarks	760	44%	56%	682	680
CDS-Pikesville Lab	6,592	19%	81%	6,872	1,372
CDS-Berlin Lab	5,020	33%	67%	4,772	310
CDS-Hagerstown Lab	2,737	40%	60%	2,851	308
Toxicology	1,059	32%	68%	1,145	62
Biology	395	22%	78%	562	178
Trace evidence	251	38%	62%	247	21
Totals	18,893	32%	68%	18,452	*****

Operational Services Branch		2008	2009	2010
Forensic Investigations				
Maryland State Police Cases	735	712	637	662
Allied Agencies Cases	394	376	368	337
Assists	176	146	132	108
MSP CDS cases submitted for destruction		5,237	4,459	4,120
Allied agency CDS cases for destruction		713	326	396
Photography				
Special Assignments	44	50	163	126
Color Film Rolls Processed	3,339	2,371	1,718	1,053
Color Prints	60,735	45,079	24,795	24,109

Scientific Analysis Branch

This branch is comprised of the following sections: Biology, Chemistry, Pattern Evidence, and Trace Evidence.

	FY2009	FY2010
Other Performance Measures	Actual	Actual
Forensic Lab Cases examined/analyzed		
Biology	404	440
Carry over from previous year	491	440
Cases submitted to the lab	543	434
Cases analyzed by the lab	594*	676
Percent completed	57.4%*	77.3%
Number of evidence profiles uploaded to CODIS ¹ DNA Database (Convicted Offender Program)	274	207
Carry over from previous year	9,966*	5,639
Samples collected	11,678	9,347
Samples sent out	9,347	9,864
Samples Entered into CODIS	12,430	8 <u>,</u> 555
Percent Completed and entered into CODIS	57.4%	57.1%
Number of hits per year 2	438	368
DNA Database (Arrested/Charged Program) ³	,	4.007
Carry over from previous year	n/a	4,307
Samples collected	5,685	11,434
Samples sent out	1,877	6,768
Samples entered into CODIS 4	1,199	5,989
Percent completed and entered into CODIS	21.1%	38.0%
Number of hits per year	11	62
CDS (Pikesville, Berlin &Hagerstown)	0.404*	0.000
Carry over from previous year	3,484*	2,936
Cases submitted to the lab	14,342*	14,186
Cases analyzed by the lab Percent completed	14,890 83.5%*	14,231 83.1%
Fercent completed Firearms/Toolmarks	03.3%	03.176
Carry over from previous year	878*	629
Cases submitted to the lab	680	639
Cases analyzed by the lab	929	545
Percent completed	59.6%	43.0%
Cartridge Case Profiling Database ⁵	33.076	40.076
Received	23,504	21,292
Latent Prints	23,304	21,232
Carry over from previous year	66*	284
Casés submitted to the lab	2,216	2,034
Cases analyzed by the lab	1,998	1,888
Percent completed	87.6%*	81.4%
Toxicology ⁶		
Carry over from previous year	0	9
Cases submitted to the lab	804	1,088
Cases analyzed by the lab	795	1,036
Percent completed	98.9%	94.4%
Trace Evidence		
Carry over from previous year	50*	29
Cases submitted to the lab	217	285
Cases analyzed by the lab	241	282
Percent completed	90.3%*	89.8%

- **NOTE:** * Changed from FY 2011 report.

 1. New format: Not every case analyzed generates probative DNA profiles and DNA profiles generated are not always eligible for CODIS entry such as mixtures and partials.

 2. Reported number also includes case-to-case hits as well as hits to State and National convicted offenders.
- 3. Expansion of the DNA Database Law effective January 1, 2009 to include those arrested and charged of qualifying crimes, burglaries and attempts of those crimes.
- 4. Arrested/Charged samples may be subject to automatic expungement if there is a finding of no probable cause or a final court disposition of not guilty.
 5. No image of shell casings, manufacturer data entered into Access spreadsheet.
- 6. Late 2009: Expansion of the Toxicology Unit to include DRE confirmation and drugs of impairment for DUI cases.
- 7. Controlled Dangerous Substances

Criminal Investigation Division

Criminal Investigation Division	2007	2008	2009	2010
Homicide Unit				
Homicide Investigations	14	24	25	38
Non-Homicide Investigations	62	52	49	33
Polygraph Unit				
Polygraph examinations	1,141	1,165	1,013	1,168
Specific issue examinations	412	484	416	658
Applicant type examinations	712	681	597	622
Gang Enforcement Unit				
Gang Members Identified	143	124	54	81
Arrests	85	108	73	115
Assisted Arrests	134	285	167	-
Firearms Seized	20	20	35	50
Firearms Interdiction Task Force				
Searched and Seizure Warrants Served	27	73	38	42
Arrests	60	97	77	26
Firearms Seized	47	226	217	125
Washington Area Vehicle Enforcement				
Recovered Vehicles	872	1,048	725	468
Recovery Value	\$9,314,581	\$8,500,000	\$6,898,000	\$5,352,041
Arrests	383	425	313	131
Firearms Seized	11	24	4	1
Baltimore Gun Tracing Tack Force				
Firearms Seized	214	268	449	281
Arrests	34	41	40	37
Search Warrants Served	48	60	89	30

Child Recovery Unit	2007	2008	2009	2010
Missing Children Case Assists	71	63	60	56
Children Recovered	48	63	57	58
Other Investigations	32	39	45	69
AMBER Alert Requests	14	14	6	10
AMBER Alert Activations	5	2	0	3
Silver Alert Requests	N/A	N/A	N/A	27
Silver Alert Activations	N/A	N/A	N/A	22
Recovery due to Silver Alerts	N/A	N/A	N/A	7

Computer Crimes Unit

Computer Crimes Unit Investigations					
Crime / Incident	Cases 2008	Cases 2009	Cases 2010		
Assist Other Law Enforcement	72	77	74		
Miscellaneous complaints	51	81	115		
Child Pornography Distribution	35	27	50		
Child Pornography Possession	16	10	30		
Illegal Access to Computers	12	5	7		
Online Child Enticement	11	13	23		
Child Pornography Manufacture	3	0	0		
Online Harassment	3	3	5		
Theft/Fraud	2	0	13		
Online Child Solicitation	1	10	4		
Total Investigations	206	231	321		

Computer Forensic Laboratory					
Department	Cases	es Department C			
Calvert County Sheriff's Office	4	MSP Investigative Units	13		
Carroll County Sheriff's Office	1	Office of the State Fire Marshal	2		
Easton Police Department	1	Prince George's County Police	1		
Howard County Police	14	St. Mary's County BCI	2		
Hurlock Police Department	1	Wicomico County Sheriff	6		
MSP Computer Crimes	33	Worcester County BCI	4		
MSP Barracks	12				
94 Total Cases – 337 Items were examined.					

2010 Maryland State Apprehension Teams	Warrants Opened	Warrants Closed	Closed by Arrests
Baltimore Team	999	841	340
Capital Regional Fugitive Task Force	859	793	481
Northern Team	378	233	193
Salisbury Team	992	434	345
Totals	3,228	2,301	1,359

Baltimore Regional Auto Theft task Force						
Year Vehicles Total Arrests		les Total License Plate Reader ered Arrests Related Arrests *		Search Warrants Executed	Firearms Seized	
2010	775	689	125	50	7	

Drug Investigation Command

This Command leads the Maryland State Police drug control strategy by focusing on the disruption of drug trafficking at every level. Through a variety of investigative techniques, including covert operations, electronic surveillance and bulk drug interdiction, command personnel attempt to identify, infiltrate and dismantle drug organizations operating in Maryland.

Also under this command is the Pro-Active Criminal Enforcement (PACE) Team that performs patrol enforcement functions geared to identifying drug couriers and locating contraband in hidden compartments.

Pro-Active Criminal Enforcement (PACE) Team

The PACE Team uses traffic enforcement measures to identify interstate terrorism, interdict the flow of illegal drugs, seize drug proceeds, untaxed cigarettes, illegal weapons, and to detect other types of criminal activity.

In 2010 the PACE Team members accomplished the following:

24 Criminal Arrests

Seized:

\$ 414,479 in U.S. currency /drug proceeds

4.5 pounds of heroin

52 pounds of cocaine

1,587 pounds of marijuana

Drug Enforcement Division

Several investigative support units, such as the Asset Forfeiture Unit and Technical Surveillance Unit are located within the Drug Enforcement Division. The Asset Forfeiture Unit serves as the clearinghouse for all asset seizures made by Department personnel. The unit tracks all drug assets from seizure to final disposition, and follows up on drug arrests made by patrol troopers to identify additional assets for seizure. The Technical Surveillance Unit provides expertise in the operation of electronic surveillance equipment and physical surveillance techniques, and is responsible for the maintenance and installation of the Department's surveillance and electronic monitoring equipment. Division personnel are assigned to one of 17 multi-jurisdictional drug task forces.

Asset Forfeiture Unit

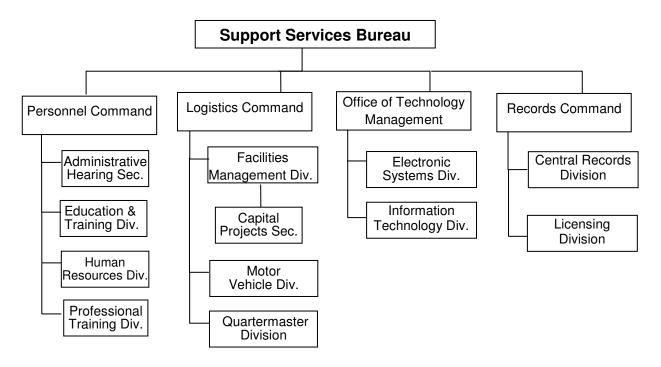
This unit processed \$2,921,252 in seized currency and 69 motor vehicles. As part of the Post-Arrest Asset Identification Program, the unit identified an additional two real estate properties and \$127,848 for seizure.

Drug Enforcement Division	2008	2009	2010
Drug Investigations	3,979	3,548	3,339
Arrest: Drug Suspects	2,159	1,922	1,744
Gang Member Arrests	Not noted in 2008	42	39
Firearms Seized	339	551	259
Marijuana Seized (pounds)	3,710	8,236	7,125
Cocaine Seized (pounds)	416	219	133
Heroine (pounds)	100	22	n/a
Ecstasy	211,828 pills	n/a	n/a
Methamphetamine (pounds)	n/a	24	5.5
U.S. Currency / drug proceeds	\$5,538,239	\$7,900,000	\$9,622,832
Wholesale Drug Value	\$23,261,935	\$15, 000,000	\$11,977,856
Search Warrants Issued	1,255	1,125	1,232

Support Services Bureau

The Support Services Bureau provides materials and services to the Department of State Police and allied law enforcement agencies ton enable them to meet their obligations and responsibilities. The Bureau's responsibilities also include managing the Department's information technology and communications systems.

Support Services Bureau consists of the following:



Human Resources Division

Human Resources Division	2007	2008	2009	2010
Statewide Applicant Orientations	49	48	53	47
Applicants Screened	1,435	1,887	2,551	2,231
Background Investigations Processed (sworn & civilian)	526	671	332	665
Trooper Candidates Selected	114	113	75	114
Cadets Processed	29	26	16	23
Processed Entering DROP	41	37	40	43
Assisted Spouses with Beneficiary Death Benefits	19	21	25	23

Sworn Personnel	2007	2008	2009	2010
Service Retirements*	46	53	52	54
DROP Exits	41	40	29	39
Special Disability Retirements	28	13	10	10
Ordinary Retirement	5	4	2	2
Deceased Personnel	1	2	1	1
Resignations	34	59	48	45
Transferred to other State Agency	0	0	0	0
Terminated	3	6	5	9

^{*} Includes DROP Exits

Civilian Personnel	2007	2008	2009	2010
Service Retirements	17	17	15	20
Disability Retirements	3	2	4	4
Deceased Personnel	0	2	2	1
Resignations	45	48	28	48
Transferred to other State Agency	10	8	7	4
Terminated	4	6	5	8
Lay Offs	0	0	3	0

Medical Services Unit

The Medical Services Unit is responsible for ensuring the health, welfare, and safety of Maryland State Police employees and determining the eligibility of its trooper applicants. In 2010, under the direction of the MSP Medical Director, a stress management training program was implemented for sworn personnel assigned to high stress assignments.

Medical Services Unit Work Statistics	2007	2008	2009	2010
Trooper Applicants Processed	296	202	214	288
Hearing Tests Administered	1,825	1,635	1,637	1,417
Cardio Stress Tests Administered	14	34	20	16
Random Drug Tests	613	663	595	609
Special Orders for Fitness-for-Duty	33	39	12	10
Restricted Duty Orders	685	571	578	414
Disability Retirement Applications	40	24	31	23
Injections Administered	707	*	701	320

^{*} No Medical Director

Promotional Testing Division

Although 2010 marked a non-testing year for the Department as a whole, the Division administered the 2009 Promotional Process in August and September 2010 for those personnel who were on active military leave during the 2009 process.

After the conclusion of the 2009 Promotional Process, the Division invited all candidates to schedule an appointment with a Division staff member to review their personnel assessment packet for personal improvement and to answer any questions about the process. A total of 215 candidates took advantage of this opportunity from October 2009 through the conclusion of the review sessions on August 31, 2010, representing an increase of 10 percent of those persons who reviewed their testing packets when compared to the number during the last testing process.

Risk Management

The goal of Risk Management is to improve compliance, work practices, building conditions, safety awareness and personal protective equipment programs to reduce the frequency of work-related injuries to Department of State Police personnel. This goal was met with a 3.9 percent reduction in the number of injured workers claims filed in 2010 when compared to 2009. Additionally, the claims costs for 2010 were 28 percent (\$870,708) lower compared to 2009.

Volunteers in Police Support (VIPS)

The VIPS program has proven to be a continued success. In 2010, the number of VIPS increased by 12 raising the number of active VIPS to 145. A tremendous asset was realized in 2010 with the addition of a Johns Hopkins Hospital physician's assistant who does volunteer work in the Department Medical Section and with the STATE Team as an added measure of safety for team members.

Intern Program

The Intern program services high schools, colleges, and universities by offering criminal justice and law enforcement volunteer opportunities for experimental and student service learning purposes. Student interns from Frostburg University, University of Maryland, Stevenson University, West Virginia University, Towson University, Howard Community College, and Century and Pikesville High Schools, were placed in various positions throughout the Maryland State Police to perform a variety of law enforcement administrative duties. Most of those students completed a semester in a variety of administrative positions within the Department, and others participated in ride-a-longs with troopers. This program has grown in popularity, resulting in increased requests from colleges and universities.

Education and Training Division

The Education & Training Division consists of the Academy Section and the Specialized Training Section with the Firearms Training Unit being a unit under the Academy Section.

Academy Section Accomplishments

- Graduated 51 from Candidate Class 135 and Candidate Class 136 began August 30, 2010.
- Class 135 participated in the Special Olympics Torch Run and had a 99 percent participation in the Red Cross Blood Drive.
- Class 136 participated in the Neighbors In Need Program through the Carroll County Human Services Agency.
- The importance of officer survival and remembrance was re-enforced as the trooper candidates researched and presented memorial programs for each of the Department's "fallen heroes" on the anniversary of their deaths.
- 43 candidates from two classes participated in the Frederick Community College Associates Degree Program.

In-Service and Specialized Training Accomplishments

- Provided In-Service training to over 1,250 troopers at the rank of sergeant and below which included seven hours of classroom lectures combined with six hours of computer on-line training, and five hours of firearms training.
- The Firearms Training Unit (FTU) continues to improve upon the "courses of fire", incorporating more advanced training (walking and shooting; target/threat recognition).
- In October, the Division hosted a grant-funded Use of Force Training Seminar, and an Interview and Interrogation Seminar.

- The In-Service Section staff conducted 43 Functional Fitness Assessment sessions, testing over 2,200 applicants during the year.
- Specialized training was offered throughout the year including but not limited to:
 - Two First-Line Supervisor Schools
 - General Police Instructor School
 - Computer Crimes
 - Social Networking
 - Search and Seizure
 - Search Management
 - Auto Theft Investigation
 - Day and Night Firearm Qualifications

Electronic Services Section

The Electronic Services Section (ESS) is responsible for installing, maintaining and repairing multiple electronic systems within the Department of State Police that include:

- •. Multi-band Radio Communication Systems (Low Band, High Band, UHF, 800 MHz and 700 MHz)
- Barrack Communication Console & Logging Recorder Systems
- In-Car Video Systems (VHS & DVD)
- Speed Enforcement Equipment (Radar, Vascar & Laser)
- Car Mobile Computer Systems (This group became part of ESS in late October 2010)
- Barrack CCTV Systems
- Statewide Inter-Óperable Communication Equipment
- Federal Inter-Operable Communication Equipment
- Statewide Microwave & Fiber Optic Systems
- Mobile Communications & Command Vehicles
- ESS is a member of the Regional ICS Technical Group
- Agency New Car Installation Construction

The ESS utilizes a joint county partnership with communication systems. Of the 22 current MSP barracks, 18 have a layered radio system linking MSP communication assets within the counties where they are located. The layered connections are obtained utilizing 1-way and 2-way patching systems. Of the 18 barracks, four use 1-way patches, the remaining 14 barracks are 2-way patch systems. In December 2010, the "Notice to Proceed" with the State-Wide Communication System was issued. The first region to be constructed over the next two years will be along the I-95 corridor from the Delaware state line to the Bay Bridge. Although initial construction will not be countywide in coverage, eight barracks will receive the benefit.

With the combination of the new 700 MHz system and the multiple county rebuilding programs, the MSP began a replacement of portables that MSP troopers currently use in their daily operations. Approximately 800 units have been identified for needed replacement before the beginning of CY 2012, or they will become inoperable when the counties switch to their new P25 systems. ESS has begun ordering the Motorola APX 7000 portable system which allows a long-term investment in communication interoperability, and allows the MSP to lower the portable capital inventory that is currently issued to Field Operations.

In 2010, ESS replaced communication consoles at five locations that were no longer repairable and no longer supported by any manufacturer. These replacement consoles allowed for additional communication assets to be placed at various barracks that include secondary communications to the county system: Alert Announcement Channel, Expand Mutual Aid Channels (VTac Group, DNR), and the capability to add a 700 MHz control station.

As each facility received a replacement console system, any of the leased radio circuits that could be moved over to the State Microwave System were moved for circuit reliability and reoccurring cost savings to the MSP.

ESS continues to decrease "Leased Radio Circuits" by moving, where possible, to the State Microwave/Fiber Optic pathways resulting in more reliable connectivity and less interruptions. The savings comparison for the MSP so far is as follows:

- FY 2009 27 circuits cancelled = \$24,006.36 in yearly reoccurring costs
- FY 2010 29 circuits cancelled = \$28, 620.35 in yearly reoccurring costs.

In mid 2010, the ESS began reviewing multiple vendors of the next generation for In-Car Camera Systems for the MSP vehicle fleet. Some of the new camera system requirements being reviewed are an improved storage media and improved downloading capability.

In 2010, the Mobile Systems Group continued to support the installation and maintenance of the computer systems and the E-Tix program utilized in the MSP vehicle fleet, handling 1,078 service calls which included bad computer hard drives, printer problems and problems with the modems. The Mobile Systems Group currently services: 1,200 laptops, 1,000 E-Tix vehicles and 1,140 external modems.

Information Technology Division

The Information Technology Division (ITD) is charged with constructing and implementing an enterprise level information technology organization to support field troopers, investigators, support personnel, allied law enforcement agencies, state and local government agencies and the citizenry. The Division is responsible for the administrative management and oversight of technology projects, and develops budgetary justifications for technology initiatives, legislative responses and customer relations functions. It also oversees IT systems inventory control, IT policy and security and applications development.

Application Development Section

This section is responsible for all in-house development of applications to support the Department's mission, supporting allied agencies and providing data base support. The flagship of this Section is the Electronic Citation System (E-Tix) currently used by over 70 agencies across the State by approximately 3,500 officers trained in its use. The Application Services Section was expanded in 2010 to include a new Application Support Unit, responsible for the ongoing support and development of existing applications such as the StarLIMS and the DNA Data applications for the Forensic Sciences Division and the MyLicense application for Licensing Division.

Network Services Section

Network Services Unit – Responsible for supporting the Department's statewide network infrastructure, and its 150 plus application and support servers which requires on site inspections of each server to ensure that updates are applied and that the systems run within standard parameters.

Field Support Unit – Responsible for the hands-on support of all Department hardware. In 2010, a staff of four technicians responded to an average of 300 calls for service per month.

Telecommunications Services Section

This section provides critical support to the Maryland State Police field installations and during emergency situations becomes an instant Command Center with the Duty Officer making appropriate notifications and call-outs. In 2010, the Headquarters Mail Room, a one person unit, received, sorted, and distributed 137,000 pieces of inter-departmental mail, disseminated 3,000 parcel post packages, and affixed postage to more than 79,000 pieces of mail.

Telecommunications Section

This section is responsible for the management and maintenance of the Department's telephone systems to include project management during the purchase and installation of new telephone systems. In 2010, it replaced seven of the oldest and outdated barracks telephone systems with new VoIP hybrid systems. Unit personnel discovered approximately \$2,000 in erroneous charges by conducting comprehensive reviews of monthly telephone bills.

Motor Vehicle Division

The Motor Vehicle Division (MVD) has 20 repair garages throughout the State which are staffed by 36 mechanics and overseen by eight supervisors. The Division procures, maintains, repairs, and disposes of all Maryland State Police and Office of the Fire Marshal's vehicles. During 2010, 115 new vehicles were purchased and 127 vehicles taken out of service. From those not auctioned any recoverable/operable parts or equipment are salvaged for future use. Approximately 73 percent of the fleet's road patrol vehicles exceed 100,000 vehicle miles.

The MVD processed 13,200 work orders for the repair and maintenance of the 1,925 vehicles. This is an average of each vehicle being serviced approximately seven times in 2010.

Central Records Division

The Central Records Division's (CRD) mission is to collect, analyze and distribute traffic accident and crime statistics and to provide copies of documents maintained in the repository to legally-entitled entities. The CRD accomplishments include the following:

- Published the 2009 <u>Crime in Maryland</u> Uniform Crime Report (UCR) in June of 2010 which, for the first time, included the 2009 <u>Motor Vehicle Robbery</u> "Carjacking" Report.
- Received over 91,000 motor vehicle accident reports, entering them into the Enhanced Maryland Automated Accident Reporting System (eMAARS) statistical database, as well as, microfilmed into the KAR System, which is the State's repository allowing rapid report recovery upon request.

Central Records Division Activities	2008	2009	2010
Requests Processed for copies of motor vehicle accident reports & related documents	25,766	17,961	21,286
Motor Vehicle Accident Reports Received • Microfilmed (23 counties) into KAR System (Repository)	78,410	77,538	91,798
Adhoc Requests for Motor Vehicle Accident and Crime Related Statistics Received & Processed	79	58	36
Criminal Investigation Reports Processed (MSP only)	20,058	16,796	14,661
Requests for MSP Criminal Investigations and other related documents – Received & Processed	1,763	1,560	1,711
Number of Field Contacts Made with MD Law Enforcement Agencies Concerning UCR Discrepancies (Police Agencies may have been contacted More than once)	1,300	1,358	997
Number of UCR Discrepancies resolved	924	844	679
Number of UCR "On-Site" Quality Assurance Reviews (QAR)	2	4	0
UCR Mail-In Quality Assurance Reviews	56	61	47
Number of 3-day UCR Classes Conducted	4	5	5
Number of Students Trained	72	60	75
Number of Law Enforcement Agencies Represented at the UCR	51	33	46

Motor Vehicle Data	2007	2008	2009	2010
Motor Vehicle Accidents – Total Fatal Accidents	558	539	516**	4572*
Motor Vehicle Accidents – Total Fatalities*	615	592	550**	489*
Motor Vehicle Accidents – Total Accidents	100,707	95,376	96,294**	91,798*
Citations Processed by Courts (MSP Only)	430,284	368,892	386,081	381,915

^{*} Subject to change based on federal reporting period ending Dec 31 of following year.

^{**} Numbers updated from prior published report.

Revenues Realized for the Central Records Division	2009	2010
Motor Vehicle Accident Reports Non-Refundable Documents Search Fee	\$84,981.00	\$83,284.23
MSP Criminal Investigation Reports Public Information Act – Requests	3,395.25	3,628.00
Photographs – Motor Vehicle Accidents	7,558.00	4,331.00
Photographs – Criminal Investigation	1,365.00	976.75
Detailed Crash Investigation Reports – PIA Requests	4,916.75	6,695.97
Commercial Vehicle Enforcement Crash Reports – PIA Requests	16.50	20.25
Total Revenue Received	\$102,232.50	\$89,936.20

Licensing Division

The Licensing Division administers laws and conducts investigations concerning the sale, transfer, and registration of handguns, shotguns, rifles, machine guns, and listening devices.

Firearms Registration Section

It is vital this Section completes, within seven days of the date applications are received, investigations of persons applying to purchase regulated firearms. Doing so identifies persons who are prohibited by law from purchasing, possessing, and or selling regulated firearms.

In preparation for a computerized system, enhancements have been made to the State of Maryland Automated Firearms Services System (MAFSS) allowing for the collection of more accurate and complete information. Additional edit checks to ensure the accuracy of entered data have been developed in MAFSS and the Lotus Notes database is now utilized to monitor some processing delays.

Firearms Registration Section	2007	2008	2009	2010
Applications to Purchase Regulated Firearms (FRM77R)	30,997	37,182	43,114	38,882
Final Sales	29,350	34,244	39,783	35,484
Disapproved/Incomplete Sales *	1,647	1,661	1,089	656
New Regulated Firearms Dealers Applications.	17	18	9	17
New Machine Gun Applications.	129	89	23	48
Administrative Hearings.	2	6	21	32
Cases Referred to the Firearms Investigation Unit	631	809	699	656
Criminal	439	581	504	428
Administrative	194	195	159	220
New Collector's Applications	955	1,134	1,359	1,258

^{*} Calculation: add number of disapprovals and number of applications placed on hold for that year

Handgun Permit Unit

The Handgun Permit Section regulates the approval of all firearm instructors in accordance with COMAR Title 29.03.02.11.

Handgun Permit Unit	2006	2007	2008	2009	2010
APPLICATIONS RECEIVED					
Original	1,788	1,872	1,883	2,023	1,932
Renewal	2,274	2,393	2,834	2,251	2,785
Duplicate Permits	37	47	63	54	75
Modified Permits	97	106	84	72	42
Disapprovals	149	196	306	173	162
PERMITS ISSUED					
Original	1,512	1,711	1,413	2,135	1,765
Renewal	2,103	2,205	2,055	2,892	2,880

Duplicate Permits	49	58	62	54	75
Modified Permits	83	108	85	71	42
HEARINGS					
Informal Hearings	97	189	95	88	58
Hearing Review Board	31	11	8	18	27
Law Enforcement Officers Safety Act (LEOSA)					
MSP Original	115	267	283	269	238
MSP Renewal	77	173	215	277	218
MSP Approved	115	281	266	268	224
Allied Original	676	1,068	1,076	1,162	618
Allied Renewal	275	769	836	907	533
Allied Approved	676	1,068	1,111	1,162	601

Security Guard and Private Detective Unit
The Security Guard Unit is responsible for the administration of Title 19, Subtitle 2 of the
Business and Occupations Article in the Annotated Code of Maryland. The Private Detective
Unit is responsible for the administration of Title 13, Subtitle 2 of the Business and Occupations
Article in the Annotated Code of Maryland.

Security Guard Unit	2007	2008	2009	2010
Agency Licenses	97	84	100	89
Agency Renewals	54	50	121	85
Security Guard Certification	6,282	5,331	4,662	3,845
Security Guard Renewals	2,075	2,053	2,481	1,934
Audits	14	25	16	2
Disapprovals	784	780	998	587
Informal Hearings	656	618	841	617
Private Detective Unit				
Agency Licenses	106	88	82	91
Agency Renewals	114	117	78	93
Private Detective Certifications	448	524	354	339
Audits	13	16	13	5
Disapprovals	30	32	35	34
Security Systems Unit				
Agency Licenses	101	76	88	80
Agency Renewals	195	52	237	161
Technician Registration	1,450	1,532	1,658	1,575
Technician Renewals	612	311	1,040	628
Audits	0	1	0	0
Disapprovals	134	151	118	90
Administrative Hearings	2	0	2	2
Special Police Unit				
New Special Police Applications	308	246	154	232
Renewals	250	269	358	321
Railroad Police Unit				
New Applications	20	23	12	11
Canine Registration Unit				
New Application	94	83	36	33
Cancelled Application	18	0	0	0
Eavesdropping Equipment				
New Application	340	212	263	206

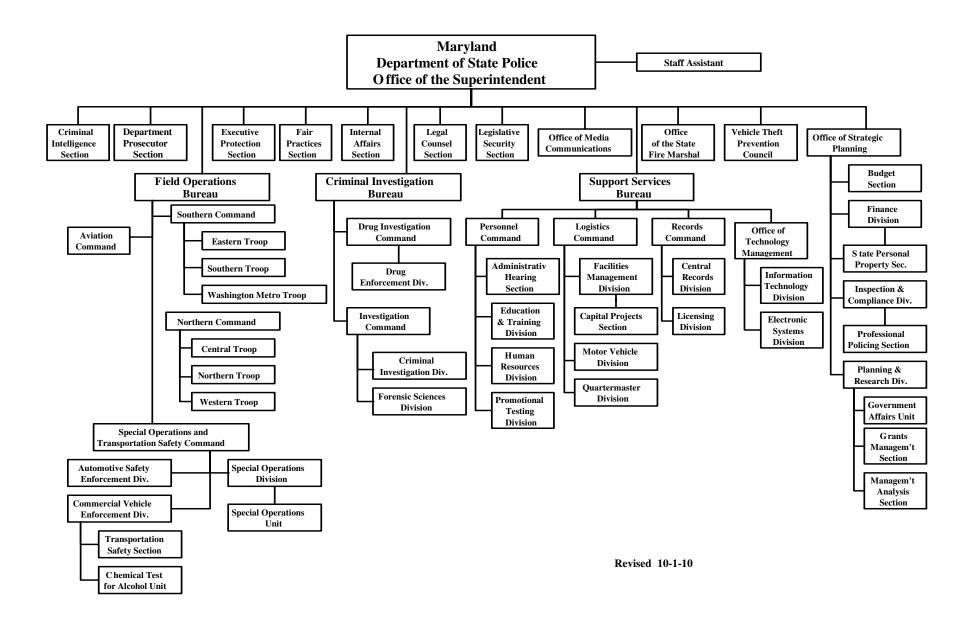
Quartermaster Division

During 2010, Quartermaster Division buyers processed 2,120 purchase orders, totaling \$21,445,474 and made 2,115 corporate credit card purchases, totaling \$712,095. The Warehouse personnel filled 8,734 requisitions with each entered into the financial management database for tracking and accountability; and logged 36,985 miles for 838 deliveries throughout the State.

Facilities Management Division

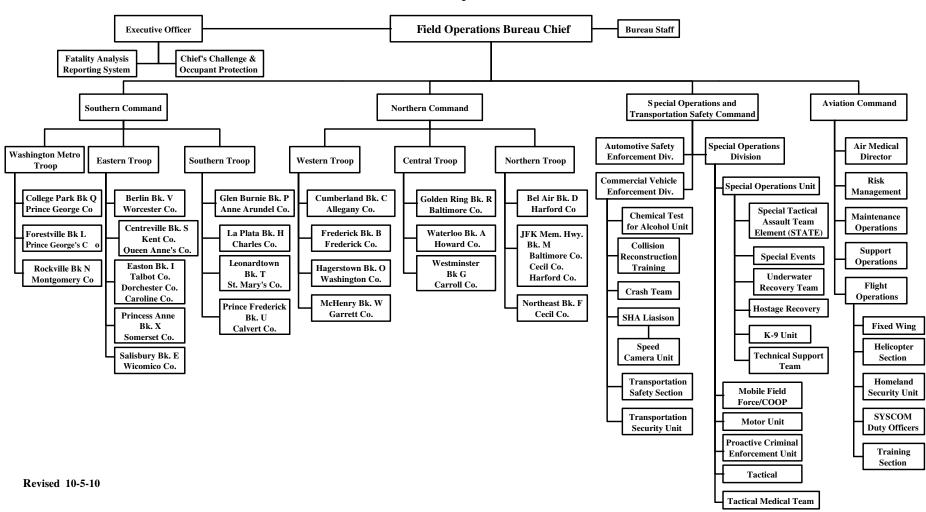
During 2010, the Facilities Management Division processed over 3,500 in-house work requests and logged and forwarded 335 requests from barracks and divisions throughout the State with an estimated cost of \$500,000 to Quartermaster Division for procurement. Key Division accomplishments in 2010 include coordinating the:

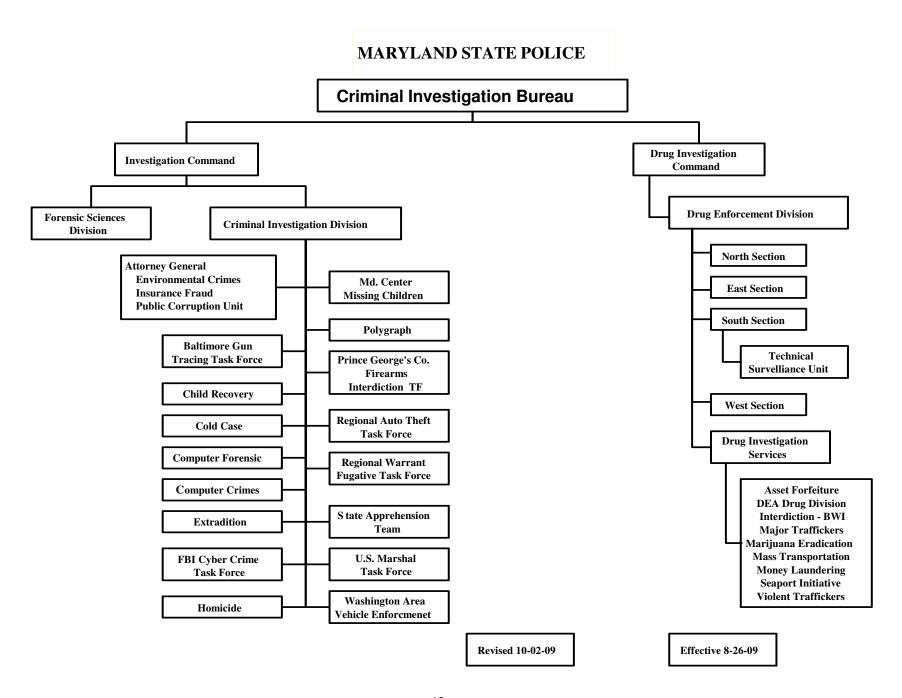
- Energy Conservation Contract with lighting, building envelope, and HVAC equipment projects throughout the state
- Design for repairs to the fuel system at the Trooper 2 and Trooper 7 hangers
- Removal of the underground fuel system at Security Annex
- Design and implementation of Asbestos Abatement Projects at headquarters, and Berlin, College Park, Forestville and Cumberland Barracks
- Repairs to the six-inch water main supplying the Executive Building
- Replacement of 13,000 volt transformer supplying the Executive Building
- Inclusion of the backup Data Center and removal of existing underground fuel tank at Hagerstown Barrack
- Oversight for the construction of new Hagerstown Barrack and Garage.



MARYLAND STATE POLICE

Field Operations Bureau





MARYLAND STATE POLICE **Support Services Bureau** Personnel Records Office of **Logistics Command** Command Command **Technology** Management Administrative **Human Resources** Promotional **Education & Central Records Facilities** Electronic Systems **Hearing Section** Division **Testing Division** Training Division Command Managem't Div. Division Police Communication Accident Rep. Capital **Employment** Personnel Human Academy MSP Medical **Projects Unit Services Section** Section Services Administration Resources Section Director VIPS Section Section Information Field Liaison Electronic In-Service/ System **Motor Vehicle Services Section** Section Medical Specialized **MSP** Civilian Division Services Section **Employment** Museum Unit Incident Mail Room Quartermaster Reporting Sec. Classification Disability Retirem't Division Compensation Admin. Leave/FMLA MILES/NCIC Licensing Division Drug Uniform Telecommunicat'ns Testing/Records Selection Firearms Section Recruitment Registration Sec. **Health Care** Information Benefits **Handgun Permit** Technology Div. Section Personnel Services Unit **Technical Services** License Service Section Section Leave Records Technology **PEPs** Managem't Sec. Records Retirement Benefits Revised 6-2-10 Risk

Management