



# MARYLAND STATE POLICE

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## ADVISORY

LD-FRU-17-009

OCTOBER 16, 2017

### MD DEPARTMENT OF INFORMATION TECHNOLOGY SMTP MAINTENANCE

At approximately 10:00 am this morning, the MSP Licensing Division was notified of connectivity issues by several MD Regulated Firearms Dealers. After reviewing the issues, MSP IT discovered that the MD Department of Information Technology had taken the SMTP email service down for infrastructure maintenance. This is effecting account creation and password resets in the Licensing Portal. This should not prevent the submission of 77R applications in the Licensing Portal. The maintenance is scheduled to conclude and service be restored at 8:00 pm tonight (October 14, 2017). We apologize for any inconvenience this may be causing you.

Should you have any questions, please contact the Firearms Registration Unit via the Livehelp feature from within your Licensing Portal or you may contact us during regular business hours at 410-653-4500.

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