



MARYLAND STATE POLICE

CITIZEN SURVEY SUMMARY

JANUARY 2025 – DECEMBER 2025

***SUPPLEMENTAL SUMMARY INCLUDED**

JUNE 2024 - MAY 31, 2025

TO: Colonel Michael A. Jackson, Superintendent
 FROM: Elena Russo, Office of Media Communications
 DATE: May 11, 2026
 RE: Maryland State Police Citizen Survey Summary CY2025

In June 2016, the Maryland State Police Office of Media Communications posted a public opinion survey on the home page of the Department website and solicited citizen input. The survey included six questions until a seventh was added in June 2017, to comply with CALEA standards. The free survey platform was established through Survey Monkey.

In 2025, the citizen survey summary transitioned from a fiscal year analysis to a calendar year analysis for record keeping purposes. The supplemental report listed below for each question includes data from June 1, 2024 through May 31, 2025 to account for the transition.

NOTE: This is not a scientific survey. This survey is available on the Maryland State Police website home page and may or may not be known to the hundreds of thousands of people who encounter our employees through the year. Survey results should only be used as anecdotal information. Survey percentages have been rounded to the nearest tenth.

SURVEY

The seven survey questions and citizen responses to those questions are:

1. Why did you have contact with the Maryland State Police in the last year?

Reason	FY2022 (119 responses)	FY2023 (481 responses)	FY2024 (160 responses)	*Supplemental Report June 1, 2024 – May 31, 2025 (169 responses)	*CY2025 (144 responses)
Victim of a crime	5.88%	6.24%	3.75%	2.96%	3.47%
Witness to a crime	2.52%	1.25%	.63%	0%	0%
Traffic stop	32.77%	40.75%	51.25%	51.48%	56.25%
Traffic crash	12.61%	13.51%	10.63%	14.20%	14.58%
Other	46.22%	38.25%	33.75%	31.36%	25.69%

*Supplemental Report: June 1, 2024 – May 31, 2025

*CY2025 Report: January 1, 2025 – December 31, 2025

Evaluation: It is of interest that few of the respondents are victims/witnesses of crimes. Numbers indicate a slight increase in responses from those involved in traffic crashes. The majority of respondents remained in the 'other' category, which could point to the variety of other ways Maryland State Police are in contact with the members of the public we serve each day.

2. If you called, what number did you use to contact us?

Number	2022 (57 responses)	2023 (199 responses)	2024 (53 responses)	*Supplemental Report June 1, 2024 – May 31, 2025 (61 responses)	*CY2025 (56 responses)
911	45.61%	50.75%	43.4%	49.18%	58.93%
#77	3.51%	3.53%	3.77%	6.56%	5.36%
Barrack phone number	50.88%	45.73%	52.83%	44.26%	35.71%

*Supplemental Report: June 1, 2024 – May 31, 2025

*CY2025 Report: January 1, 2025 – December 31, 2025

Evaluation: Calls made to the Maryland State Police via 911 increased slightly in the fiscal year statistics, while calls directly to the barrack decreased slightly. Calls to the barrack number are still significant and could indicate these people were calling about a specific need or situation in their area and wanted to speak directly to the Maryland State Police and were either familiar with, or willing to find, the barrack phone number. It is interesting to note a slightly higher number of respondents use #77 as a way to contact law enforcement.

3. With whom did you have contact?

Contact Person	2022 (115 responses)	2023 (463 responses)	2024 (154 responses)	*Supplemental Report June 1, 2024 – May 31, 2025 (163 responses)	*CY2025 (138 responses)
Emergency Dispatcher	7.83%	7.56%	6.49%	1.84%	2.17%
Trooper	64.35%	70.19%	75.32%	76.69%	78.99%
Both	9.57 %	9.5%	7.14%	9.82%	12.32%
Other	18.26%	12.74%	11.04%	11.66%	6.52%

*Supplemental Report: June 1, 2024 – May 31, 2025

*CY2025 Report: January 1, 2025 – December 31, 2025

Evaluation: By a large and steady majority, troopers are the ones with whom the respondents had the most contact. This is a reminder that uniformed troopers, most of whom are on patrol, continue to be vitally important to the public perception of the department.

4. What is your evaluation of the service you were provided?

Service Evaluation	2022 (116 responses)	2023 (472 responses)	2024 (157 responses)	*Supplemental Report June 1, 2024 – May 31, 2025 (167 responses)	*CY2025 (143 responses)
Excellent	56.9%	65.89%	69.43%	70.66%	76.22%
Good	4.31%	5.51%	7.01%	5.99%	6.99%
Fair	5.17%	4.45%	5.10%	5.99%	2.80%
Poor	33.62%	24.15%	18.47%	17.37%	13.99%

*Supplemental Report: June 1, 2024 – May 31, 2025

*CY2025 Report: January 1, 2025 – December 31, 2025

Evaluation: Service evaluated as excellent is slightly higher while a poor rating has slightly decreased. The trend continues to be that respondents feel strongly either positively or negatively about the service they were provided.

5. Overall, how do you rate the attitude(s) of our employee(s)?

Attitude	2022 (114 responses)	2023 (470 responses)	2024 (157 responses)	*Supplemental Report June 1, 2024 – May 31, 2025 (166 responses)	*CY2025 (140 responses)
Excellent	62.28%	66.60%	68.15%	69.88%	76.43%
Good	6.14%	7.23%	9.55%	9.04%	7.86%
Fair	5.26%	4.04%	3.82%	3.61%	3.57%
Poor	26.32%	22.13%	18.47%	17.47%	12.14%

*Supplemental Report: June 1, 2024 – May 31, 2025

*CY2025 Report: January 1, 2025 – December 31, 2025

Evaluation: There was a slight increase in the percentage who rated evaluation of service and employees with an excellent attitude while the percentage for those who rated employees with a poor attitude has decreased slightly. Again, most respondents are either in the excellent or poor categories when evaluating employee attitudes. This question is obviously subjective and indicates the importance of perception, which troopers and civilian professional staff should continue to be reminded of.

6. What was the general level of proficiency of the Maryland State Police employee(s) with whom you had contact?

Proficiency Level	2022 (114 responses)	2023 (468 responses)	2024 (156 responses)	*Supplemental Report June 1, 2024 – May 31, 2025 (165 responses)	*CY2025 (142 responses)
Excellent	60.53%	66.03%	69.23%	70.91%	73.94%
Good	3.51%	7.05%	7.69%	7.27%	9.86%
Fair	10.53%	7.26%	5.77%	6.06%	4.93%
Poor	25.44%	19.66%	17.31%	15.76%	11.27%

*Supplemental Report: June 1, 2024 – May 31, 2025

*CY2025 Report: January 1, 2025 – December 31, 2025

Evaluation: Proficiency considered excellent has slightly increased and the percentage of those evaluating employee proficiency as poor has decreased. Again, most respondents are either in the excellent or poor categories when evaluating proficiency.

7. If you reside in Maryland, how would you rate the safety and security of your community?

Community Safety	2022 (105 responses)	2023 (410 responses)	2024 (126 responses)	*Supplemental Report June 1, 2024 – May 31, 2025 (137 responses)	*CY2025 (114 responses)
Excellent	38.1%	42.68%	44.44%	48.91%	48.25%
Good	29.52%	28.05%	27.78%	29.20%	33.33%
Fair	12.38%	11.71%	10.32%	10.95%	9.65%
Poor	20%	17.56%	17.46%	10.95%	8.77%

*Supplemental Report: June 1, 2024 – May 31, 2025

*CY2025 Report: January 1, 2025 – December 31, 2025

Evaluation: Most respondents consistently rate safety and security in their communities as good or excellent. Respondents that rate safety and security as excellent has actually increased per the fiscal year statistics while the poor rating has decreased.

It should be noted this question is also subjective and can be affected by location and other law enforcement agency involvement.

8. If possible, please provide Trooper's name and badge ID

*This question was added to gather more information for the evaluation of service to be shared with MDSP personnel to include sworn or civilian members of the Department.

9. Please include your name, email address (not required to submit survey).

*This question was added for the MDSP to respond to the individual filling out the survey.

CITIZEN COMMENTS

The survey has space for public comments regarding respondents' evaluation of service provided by the Maryland State Police and suggestions regarding how we can improve our services. Below are most of the comments submitted on the survey by respondents during the past year. Some comments from the same respondent who evaluated service and suggested improvements have been combined for ease of reading and account coherence. The comments have been directly copied from the surveys and appear in their original form with the exception of profanity which has been omitted. Not all respondents left written comment and most left no identifying information to assist in a follow up or response.

The names of troopers, badge or car numbers connected with comments/complaints have been removed. Regular review of these comments are made by OMC and all complaints and commendations made via this communication channel are forwarded to the appropriate commander for follow-up when the trooper is identified.

COMMENTS REGARDING EVALUATION OF SERVICE JUNE 1, 2025 THRU DECEMBER 31, 2025

Officer was at the Easton MVA working, today. I had arrived to pay the balance on my renewal. I observed the officer in action going above and beyond what I would estimate the definitions of his job would be. He had an incredibly patient attitude even though he was placed in a situation of people in a hurry and irritable. There was 1 Kiosk that would not complete vehicle renewal, so he ushered every single person to the correct kiosk for their specific need. Some of these people were totally clueless in operating either kiosk. He never once lost his temper or showed irritation. Never have seen anyone so kind, professional and patient. Each person demonstrated a new challenge, and he gave each person the same personal attention. Due to his assistance, the line for the kiosk quickly diminished. Without His help, the line would have been around the sitting area. When asked questions, he answered in a very intelligent and efficient tone, with a ready knowledge of all facets concerning MVA. I was just so impressed with this gentleman, that I could not let this opportunity pass me by to let him know that I appreciated his help tremendously, just wish that more people would take the time to thank him for doing such a great job in helping others. I am sure that your division is aware that you have someone really wonderful working for you. Thank you sir, and I want to thank you for the people that did not take the time to thank you.

12/30/2025 04:47 PM

Received an early morning voicemail 5:39am 12/28/25, from Trooper of Centerville Barracks regarding my vehicle. Called Centerville Barracks approximately 9am and spoke to Operator who advised my automobile had been involved in an incident with Trooper earlier that morning. After confirming that my vehicle was missing from Hilton Garden Inn parking lot in Bel Air where we

parked it the evening before, Operator arranged for follow-up from troopers out of your Bel Air Barracks. TFC J, and another trooper, came to the hotel a short time later to get my statement, observe the scene, etc. My wife and I appreciate the helpful response of all your personnel (Trooper and Operator; and TFC and the other Trooper especially the coordination of efforts between the Centerville and Bel Air teams. Thanks to all involved!

12/29/2025 12:26 PM

The state officer who stopped me was very kind and very professional. Simply a great officer and an excellent person.

12/16/2025 05:20 PM

She was professional but did not make you feel scared and intimidated to make you more nervous. She was very helpful and explained everything to me.

12/14/2025 01:15 AM

Pleasant, efficient, friendly, and I thank him for being an Officer.

12/11/2025 05:25 PM

Trooper was very professional, she listened to what I have to say, was understanding and did not try to intimidate me or my wife

12/10/2025 08:06 PM

Maryland State Police Complaint State Trooper At 3:13 pm on November 29, 2025 Maryland State Trooper pulled me over in the South Bound lane of 295 and issued me three citations. This occurred at SB 295@195. I would like to file a complaint for the gross mischaracterization of the offenses committed, excessive charges as retribution, and neglect of proper police traffic stop protocol. Prior to being pulled over, I had been traveling in the left hand lane at approximately 15-20 miles per hour. The passengers in my car included myself, my 79 year old mother, and my girlfriend. I had my right blinker activated because I was seeking to safely merge right after realizing that I had inadvertently failed to note signage for the upcoming juncture with 195 East, where the three lanes of 295 abruptly merge into two lanes. I likely missed the sign because of the glaring sun. Traffic until that point had varied between stop and go at 5-10 miles per hour to relatively free flowing traffic at 45-55 miles per hour. Unbeknownst to me, it was at exactly this point that traffic had again begun to back up in the middle lane and was soon to come to a complete stand still. A line of cars had begun to slow to my right and I was seeking a safe place to merge right, while checking my rear view mirrors and trying to merge before the left lane separated from 295 to 195. As I neared the point where the solid white line separated 295 from 195, I slowed to 10-15 miles per hour, trying to find a safe opening to merge into the slowing traffic. I again slowed to 5-10 miles per hour as I sought to merge right when a space appeared to open in front of the officer's vehicle. I tensed and carefully checked my blind spots and rear view mirrors to ensure that I was merging safely and legally with my right turn signal on. At the very moment that I began to merge, the vehicle in front of the police vehicle, which had been moving at 5-10 miles per hour, suddenly stopped short. I pressed hard on the brakes and managed to stop one to two feet behind the vehicle. At this point, all of our vehicles were stopped and my vehicle was angled between the two lanes. My rear bumper was jutting out into the left lane, while my front bumper was angled into the middle lane in front of the officer's vehicle. At this point I began to panic because I was concerned about being rear ended by oncoming traffic merging on to 195 and I didn't know when traffic would move again. The officer did not turn on his lights at this time. I then made a split second decision to pull forward between the two solid white lines to try to find a safer opening to merge right. I drove forward at 5-10 miles per hour for approximately 10 yards with my right blinker activated until I found a safe space to merge right. It was shortly after this that the officer pulled me over. Once I was able to safely pull over to the shoulder, I stopped the vehicle, rolled down the drivers' side window, and got out my drivers license and registration. When the officer approached, I calmly and quietly handed him my license and registration. The officer failed to

identify himself and he immediately launched into an aggressive and condescending recounting of why he pulled me over. He stated, "You made me slam on my breaks and then you tried to get in front of a line of cars that were waiting by driving across the solid line." At this point I politely responded "excuse me sir, but that is not exactly what happened." He immediately and rudely cut me off and said, "You mean to tell me after all your years of driving you don't know that's illegal?" At that point I simply said, "If you are going to give me a ticket, please do so." He returned to his vehicle, issued the citation and then came back and handed it to me. At no time did the officer provide me with the opportunity to explain the circumstances or series of events that were the cause of my actions. I vociferously reject the mischaracterization of the events as "negligent driving vehicle in careless and imprudent manner endangering property, life and person." All of my actions were in fact based on my concern for the safety of the passengers in my vehicle as well as those in the many vehicles that were on the road. At no time during these events did I exceed a speed of 5-10 miles per hour or attempt to merge lanes without proper signaling and appropriate observation in my rear view mirrors and side windows. Contrary to the document titled "Protecting, Preventing, Providing 'Purposed Policing,'" at no time during our conversation did the officer use a polite or respectful tone with us. His aggressive and condescending demeanor prevented any opportunity for me request "answers to reasonable questions." Because the officer did not identify himself or provide an identification number, I am not able to identify the officer in question. I am attaching a photo of the citation as supporting documentation. Thank you,

12/6/2025 03:52 PM

Trooper Is the type of trooper that we all like to run into. I was completely wrong. I was speeding. He pulled me over for traffic stop he was polite. He was professional. There was some other stuff that came up during the traffic stop that he explained. I explained my side. He was very understanding very compassionate. When really he could've been a jerk about the whole thing and he was not you know right now in times where people don't have a lot of money and there are things that go in their life. They shouldn't have to panic as to what kind of oop they're gonna get on a traffic stop and he was fantastic. And understanding and that's the human in in him and I wish we had more police officers out there that understood how they should be and I greatly appreciate his service

12/2/2025 11:52 PM

Trooper was very pleasant and courteous

11/22/2025 10:19 AM

I had the pleasure of meeting TFC. I will admit that I was going an unsafe speed to get to my son who was having car troubles on the side of a highway. I explained my concern to Trooper and he put my mind at ease by sharing #77 with me to tell my son who was currently on the line with me. As a current Law Enforcement Officer, I can truly appreciate the professionalism that Trooper displayed. The world could always use more level headed, professional, well trained law enforcement officers like Trooper to get rid of the bad seeds that make law enforcement officers look bad. Thank you Trooper for protecting and serving.

11/13/2025 08:35 PM

Trooper responded to the call & was ABSOLUTELY so professional. I was a nervous wreck and he really helped to calm me down & transport me to the dealership as my car had stopped at 95 & 695.....he was my HERO! I appreciated him very much for his kindness & service.....please thank him for me! us

11/13/2025 11:55 AM

I was in a bad car accident on 11/1 hitting a deer that entered the roadway while driving on I270. Officer odson was super helpful in providing excellent services in documenting incident in crash report, calling towing services, and offering good advices. I am grateful for his assistance and professionalism.

11/7/2025 10:56 AM

I am writing to express my sincere appreciation for the professionalism and composure demonstrated by TFC during a traffic stop on November 2, 2025. From the outset, TFC clearly identified himself, informed me that his body camera was recording, and explained the reason for the stop—an excessive speed violation. He conducted a brief, courteous interview, collected my identification, and promptly returned to my vehicle with my materials and a warning. What made this encounter noteworthy was that I was also in lawful possession of my firearm. Although I hold a valid carry permit, I rarely take my firearm outside my home. I immediately informed TFC of its presence and followed his instructions to safely hand it to him during our initial interaction. While I felt uneasy about introducing this information, TFC remained calm and professional throughout the exchange. He showed no signs of alarm or discomfort and later returned my firearm while providing helpful information regarding proper firearm carry procedures. I have great respect for law enforcement and the risks officers take daily to protect our communities. I regret having placed TFC in that situation and want to commend him for the exemplary manner in which he handled it. His actions reflect the highest standards of training and professionalism within the Maryland State Police. My prayers and full support remain with TFC the Maryland State Police, and all law enforcement officers.

11/3/2025 11:34 AM

The trooper involved should be more considerate and fair for people with zero traffic record. I don't admit I wasn't speeding, however, I was just keeping up with traffic. I was not erratically driving and having a clean drivers record.

11/3/2025 08:58 AM

Trooper was very professional and helpful. The person who took my 911 call was also.

11/2/2025 03:24 PM

I wish to commend TFC, for his courtesy & professionalism in connection with traffic violation warning of yesterday, 10/30/2025. No one is ever delighted to be pulled over for speeding. But as a former public official I was impressed with this young officer's discipline and training in what is always a sensitive and sometimes dangerous action, no matter how routine. I hope he and his MSP colleagues do understand that many civilians appreciate their service, even when we're on the receiving end of traffic citations.

10/31/2025 12:44 PM

I was pulled over for "using hands to use handheld telephone while car in motion. Was stop and go traffic and we were going slowly, but I still should not have had my phone out. Trooper was very polite and very professional.

10/29/2025 05:54 PM

Very Polite and professional

10/23/2025 07:11 PM

Ripping 75mph through busy section of route 50 tailgating every car within 2 feet of their back bumper. Trooper V-30 10/17/25 at 10:30am.

My brother was scammed out of thousands of dollars, I was on my way to speak to the FBI but I was so upset and crying I couldn't drive anymore. The road I use to get on rt 40 was closed to traffic because of a downed power line and I saw a state trooper blocking the road. I stopped and went up to her, she could probably tell I was upset, I asked her to pray for my brother and told her some of what happened. I believe God placed her there to help me clear my head. She was very kind and professional and I will never forget how kind she was. God bless the police.

10/16/2025 12:47 PM

I want to express my sincere thanks to Trooper who assisted me during a traffic accident on March 2, 2025 on 695 N near Edmonson St bridge. He was incredibly calm, professional, compassionate, and helpful during a stressful situation for me late a night. He stayed with me until my husband arrived to tow my car to make sure I was safe. He clearly explained every step of the process and I truly appreciate his dedication and service.

10/9/2025 12:08 PM

My front left head light went out on my Toyota 2017 Rav 4 and Officer Issued me a warning concerning the left headlamp being out. She was professional and courteous in discharging her duties. I found out later on that the headlamp was loose because it came back on when I went over a bump in the road. I will check tomorrow to see that it is tight and has sufficient continuity to stay on.

9/25/2025 11:40 PM

Excellent

9/19/2025 12:00 PM

Officer showed up on scene shortly after my accident. I requested to be transported to the hospital however I have a permit to carry and had my firearm at the time. I know the hospital does not allow carrying in the hospital and also they would not transport me with a firearm. As someone just being in an accident and adrenaline racing, this situation was already very stressful. Officer was kind, courteous and extremely respectful. I asked him if there was a way he could secure my firearm because I was concerned with it ending up in the wrong person's hands. I am not sure that it was his duty to do this but I felt like he went above and beyond to secure my firearm in his vehicle lockbox and transported it back to the barracks for safekeeping until I could pick it up the next day. He mentioned several times that everything was being recorded on his bodycam. I had no doubt in my mind that he would handle this situation professionally and respectfully. I appreciated Officer kindness and willingness to help me. He demonstrated all the characteristics of what an officer should be and I would like to offer my personal thanks and gratitude. Job well done Officer!!! I would also like to thank xx who handled the return of my firearm at the barracks. He was very thorough, courteous and respectful. He made the process for returning my firearm simple and explained everything I was signing and went through a detailed inventory of my firearm, magazines, ammunition and holsters. Another job well done!!!

9/18/2025 09:55 AM

Officer demonstrated exceptional professionalism and courtesy. His respectful and polite approach, combined with clear communication, set a standard for how law enforcement should interact with the public. He addressed me not only as a driver but as a person, with dignity and understanding—something that, unfortunately, is not always the case in other states. Officers like him embody the true spirit of public service, and his conduct deserves recognition as an example of how professionalism and humanity go hand in hand.

9/16/2025 11:51 AM

Trooper, was/is the epitome of the "What to expect from us, during a traffic stop" section of the message pamphlet I received. Professional, and courteous to a fault. His demeanor and presentation was that of an individual who has made a firm commitment to protection and service of Maryland's citizens. His aura was that of a confident, leader. "Maryland's finest"; clearly an understatement...

9/15/2025 08:36 PM

The officer he was very clear in the information he provided to me about the reason why he stopped me.

9/9/2025 11:17 PM

Officer was courteous, informative, fair during our interaction. I was unaware that an act I had considered to be a courtesy to others was a law in Md. Because of Officer discussion with me, I now know that I need to move a lane away from any stopped vehicle whenever traffic permits. I have done this on every occasion since meeting Officer and believe that it is a good safety habit that I have incorporated. Thank you.

9/5/2025 09:21 PM

Theres two names listed on my insurance form; im not sure who the state trooper was that handled my case. I had an accident on 70 on 9/4. The trooper was very thorough, very helpful, and showed concern for my safety. He helped me call the ambulance service and helped me get my car back on the road safely. I am thankful for his service. The investigator listed on the form says xxx.

9/5/2025 06:28 PM

I have clear glass state trooper stop me on main 695 & give me tickets without warning , He need to do something better then that instead of charging me 70 dollars ticket

9/1/2025 09:38 AM

Great service corporal

8/21/2025 07:30 PM

Excellent service given to us by the officer and he personally took me back to my home when there was delay with my Lyft ride. And I want to appreciate his level professionalism and he also ensured the safety of everyone involved in the accident. Thank you so much sir.

8/16/2025 01:57 AM

I requested a police car be present while my husband had to change a tire on the side of 50West while on our way home to Pittsburgh, PA. Officer arrived to ensure our safety and checked our spare tire to make sure it had enough air in it. He also gave us the next closest tire place to take our car. He was kind, professional and went above and beyond to keep my family safe and back on the road. Thank you!

8/15/2025 12:33 PM

The Sgt was patient, friendly, & extremely helpful !

8/11/2025 11:02 AM

Trooper 4 gave my husband a lift from Snow Hill, MD to Baw-tee-moore, hon! It was the ride of his life and saved his left hand. <3

8/9/2025 08:06 AM

Trooper was professional and fair considering I had just pulled out onto a road requiring headlights and I hadn't switched them on yet.

8/5/2025 12:48 PM

She was incredibly polite and informative.

8/3/2025 02:53 PM

literally ran over a giant plastic bucket on the Choptank River Bridge (no time/place to swerve to avoid it) on August 1st and it got lodged under my Jeep. I had to pull over on the side of the bridge and eventually call 911 after unsuccessfully attempting to get it out on my own. Two state troopers and a Cambridge police officer came out to help me, which I'm extremely grateful for since there isn't much of a shoulder on the bridge and I was traveling by myself. I didn't think to get their badge numbers, and honestly was so embarrassed by the whole scenario that I took off without expressing how appreciative I really was. I wish I thought to offer to make mobile orders for them at Starbucks

or Dunkin' so they could grab coffee on me while they finished their shifts. If there's a place I can send a care package or at least a thank you note, please let me know!!

8/2/2025 10:46 PM

I thought that the police department in Frederick MD were very understanding of my particular case & they acted fast. Officer Barrack was very nice & respectful.

8/2/2025 11:21 AM

Officer was very kind and efficient. He kindly explained the reason for stopping me and gave me a warning. Appreciate his professionalism and quickness.

7/26/2025 09:37 AM

Excellent. Professional. Kind in a stressful situation.

7/24/2025 07:44 PM

I had a state trooper stalking me and illegally parked outside my home for over an hour. When I called to report this, I was told there's nothing they could be done. I posted on your facebook page about the incident and was blocked from your page, which is prior restraint of my 1st Amendment right. Your entire department is garbage and filled with lawless tyrants.

7/13/2025 08:22 PM

I would like to thank Trooper for taking the time to find my Vizsla that was taken from me yesterday at the Walkersville Safeway parking lot. I'm not sure how he did it, but he was able to find my dog in the span of a couple hours. This may not sound like much but that dog is my companion and bird dog which I have spent hundreds of hours training. My Vizsla is part of my family and like a child to me. I cannot thank the MSP enough for having a great professional like Trooper honoring the ranks of the MSP. Thank you Trooper and ay the Lord bless you and keep you safe.

7/6/2025 11:38 AM

Always professional even on a traffic stop.

7/2/2025 05:04 PM

Trooper is a excellent professional

6/29/2025 06:25 PM

Had a flat time on the Interstate. TFC showed with a service truck within 10 minutes. Excellent service from both

6/28/2025 09:51 PM

Trooper handled the accident scene very professionally.

6/28/2025 07:34 PM

I had a DOT inspection at the Weith Station, super friendly and professional Officer!!!

6/26/2025 10:50 AM

Traffic stop was conducted efficiently, promptly and polite.

6/23/2025 07:30 PM

Officer was really professional and very nice, considering I was speeding.

6/22/2025 12:55 PM

Trooper was friendly, professional, and incredibly skilled at helping me understand the nature of the law surrounding the incident, factors to consider, the nature of my specific citation, and the options I had moving forward. It was easily the most exceptional encounter I've ever had with any person in law enforcement. He has a way of communicating the serious nature of the events and criminal implications in a calm, friendly, approachable way. He gave me time to ask questions, provided very detailed and knowledgeable answers and never made me feel rushed. It's weird to say this, but even though he was issuing me a citation, which sucks, it was one of the most pleasant human interactions I've had in a very long time. It gives me great faith and trust in our state troopers and law enforcement in general, knowing that there are people like Trooper out there taking care of our community. Please make sure this message reaches him.
6/17/2025 11:39 AM

Trooper Wagoner was very pleasant when i had my encounter with him he is very professional in his job he was quick and speedy and very cordial wish all troopers was as nice and friendly as he was
6/15/2025 01:56 PM

We were driving from Pittsburgh to Virginia via Maryland and broke down. Trooper pulled behind us with his lights on and made sure we were safe. He called a tow company for us and they came right away. Trooper ohn stayed with us until we were ready to leave with the tow truck. The officer was wonderful and really saved the day for us!
6/5/2025 05:23 PM

COMMENTS REGARDING EVALUATION OF SERVICE

***SUPPLEMENTAL REPORT - FROM JUNE 1, 2024 THRU MAY 31, 2025**

I was worried about something going on in my neighborhood and the officer was very nice in explaining about what to do in case of emergencies. Looking back on it, I'm glad nothing serious occurred.
5/31/2025 06:38 PM

Thank you Trooper for treating me with great respect during a traffic stop on 5/29/25 at 0645am just south of Elkton and north of Sweet Cowolines ice cream shop. I did not mention this during our encounter, as I was on my way to work at the time, but my parents and significant other are Delaware State Troopers and I would like to thank you for your professionalism and kindness towards me as a (just a tad sleep deprived that particular morning) civilian. Have a blessed day and stay safe!
5/30/2025 04:31 PM

Trooper treated me with dignity and respect. I hope I showed him the same respect that he showed me. God Bless all our men in blue.
5/27/2025 03:27 PM

We hit a deer late on Monday night driving from Virginia Beach to Philadelphia, we are both not from this area and were very shaken and stressed about where to go or what to do. The officer that assisted us arrived very quickly and was very nice, calm, and helpful. It was reassuring and helped us to collect ourselves. As we were far from home and not familiar with the area at all, his offer to call us a tow, and to call us a taxi, and his information about where we might stay was all more than we could have expected. Thank you to Officer for his service and help to two very anxious young women at a time when we really needed it!
5/27/2025 10:42 AM

Was trying to get my car inspected and I had a salvage title Trying to make an appointment
5/20/2025 12:31 PM

Trooper was polite and handled the situation with respect and genuine care. Give that man a raise - we need more troopers like him.
5/12/2025 09:52 AM

Got pulled over was very nervous and the guy did a good job at giving me my ticket very wuick
5/9/2025 04:48 PM

Trooper from the Barracks was squared away and has our thanks after we were rear ended on I270 on 8May25. He was cool headed, calm, had a commanding presence. Helped both vehicles. The driver who rear ended us was having a health crisis. He got fire and rescue there ASAP after using his vehicle to divert traffic around our accident site. Kudos to Trooper
5/8/2025 04:37 PM

I was pulled over for a traffic violation. Trooper was very polite, prompt, informative, and understanding. I'm very grateful my wife and I were able to meet him and have the experience we did.
5/8/2025 01:37 PM

Officer was very quick to arrive at the scene. Polite and professional.
5/6/2025 03:17 PM

dirty cop from i barracks talbot cunty . tryed 2 intimdated me the tax payerr ! sgt ! shameful !
5/5/2025 08:05 AM

The officer was rude, disrespectful and mean I did nothing more than why I had been pulled over I felt like the office was ready to shoot me.
4/29/2025 12:29 AM

I think the officer should have been more professional
4/25/2025 10:04 AM

I was recently stopped for a traffic check, and cited with three violations. However, one of the violation with number xxxx(unauthorized Display and use of Registration plate) was not correct. I had my valid registration plate (xxx) clearly displayed on the back, while on the ticket it recorded the wrong registration number and the wrong color of my vehicle. Also, I was not given enough time to check what were on the ticket before permitted to drive away.
4/21/2025 06:37 AM

On 4/20, my husband called 911 to report that our car had been struck on the Severn River bridge by another car. We pulled to a shoulder near Annapolis and Troopers arrived very promptly. Trooper was professional and he identified and contacted the car that struck us and provided us with the necessary information to move forward.
4/20/2025 06:31 PM

ST was incredibly pleasant throughout the entire stop. His professionalism is top notch and it was a breath of fresh air speaking with him.
4/14/2025 01:43 PM

TFC was extremely professional and polite. He informed me that my speed was in excess and explained why a safe speed is important all while remaining respectful and kind.

4/9/2025 10:10 AM

Unprofessional and disrespectful for a traffic stop

4/5/2025 01:37 PM

I was stopped by trooper. I was doing a state inspection on a customer car a blue prius of all cars anyhow I was in the parking lot getting ready to pull out onto the rdway and didn't have my seat belt on I put it on as I was entering the rd way as I always do. Any how he stopped me and informed me that's not correct u are to wear seat belt anytime the vehicle was in motion so he taught me something and was very nice and friendly as well very professional and I feel he did a excellent job representing the state. He wrote me a warning for the violation as I just flat out didn't know but he explained that to me instead of just writing me off and ticketing me I am a home owner with a wife family and no criminal history ever I am a stand up citizen so hopefully my comment goes further I had prior law enforcement and now im a auto mechanic and md state inspector

3/27/2025 07:04 PM

Pleasant experience with a DOT stop inspection. Officer was very professional and knowledgeable of DOT regulations. Thank you for keeping the Maryland roads safe.

3/26/2025 05:59 PM

Both Troopers involved in the call performed with due diligence, curtesy and understanding in a confusing time.

3/25/2025 06:03 PM

Both the trooper who responded to the scene and the person I spoke to on the phone were very helpful. I especially wanted to compliment the trooper who came out (I thought it was Trooper but I may have been slightly scrambled-- the report says Trooper. Case number was ##.) I called because I hit a deer and the deer was severely injured but still alive. I had no way to end its suffering. The responding trooper was very kind and verified several times that I was physically okay, and listened when I said that my primary concern was the animal in pain. Even if someone is a hunter and even if they know an animal is suffering, I'm guessing that having to kill an animal in the line of duty is unpleasant and I wanted to make sure that the trooper knew how much that action was appreciated.

3/25/2025 01:57 PM

The Trooper was very empathetic on this traffic stop. She has a strong appearance of self-respect and a strong pride in being a part of the elite.... Maryland State Police. We were completely in the wrong....

3/25/2025 01:49 PM

Very polite and courteous young man

3/25/2025 12:57 PM

You could clearly tell if I were white this would have gone down differently.. but hey, what's new.

3/25/2025 10:49 AM

Very Nice

3/14/2025 01:56 PM

The problem of not helping and not respecting
3/12/2025 01:09 PM

Trooper was excellent. He listened well to all parties, drew appropriate conclusions - then gave good advice as it headed to trial. He was calm and knowledgeable of how to handle the circumstances.
3/9/2025 06:54 PM

I had broke down on the side of the road. I got a ride back home to get my truck and trailer and came back to pick my car up in traffic. Wasn't moving over as I was on the shoulder of route four the trooper showed up and activated his lights in order to make everybody move over for my safety.
3/7/2025 02:19 PM

On Saturday 1-MAR at approximately 8:30 AM j was pulled over by an unmarked state trooper on route 97 near Jennings chapel road. The officer accused me of failing to stop at the stop sign at the intersection of Jennings chapel and 97. The officer was extremely aggressive, disrespectful, and rude. My two six-year-old boys were traumatized by the interaction left crying and wondering why the officer was so mean. The officer threatened me and let me know he was now responsible for the route and if he "caught me again" he had a year to charge me. This is excessive and unnecessary for a stop sign violation. Respect is a two-way street. The officer did not issue a ticket.
3/1/2025 09:07 AM

Trooper was very courteous and professional during the traffic stop. She told me why she stopped me and was very understanding of my situation. She did a great job and I am glad we have troopers like this doing a very difficult job. Thank you
2/25/2025 06:04 PM

Very thankful I received a warning, but trooper was very nice, professional and courteous and I just want to thank him.
2/25/2025 01:09 PM

I will stop by trooper – for not clearing lane directly next to the shoulder while he was there. He mentioned he had the camera on and professionally explained my error. He were in my license and came back with a written warning.. well I was not from there with the law but I must keep the far right lane clear when there is an officer on the shoulder, that's my fault for not knowing it. Moving forward, I will be sure to move to the left if possible. Because I have a perfect record I was glad to only get a warning. Even if I did get a ticket, I would still give this officer a perfect score as he handled the stock perfectly
2/19/2025 09:59 AM

Trooper was very professional. Polite, uniform and appearance was sharp.
2/19/2025 09:45 AM

Officer was very kind, informative and really patient as I was coming home from work a bit tired. He was all ears and told me what's best to do to avoid getting stopped again
2/11/2025 08:10 PM

Trooper was truly first class. Professional, and courteous.
2/8/2025 09:06 PM

Ignored. Hung up on. Disregarded.
2/5/2025 08:37 AM

Polite, professional and respectful. Great experience. Thank you for your service.

1/29/2025 01:31 PM

Extremely disappointed. My son was in a vehicle accident Sunday evening on 495 near Silver Spring when he was headed back to College Park where he is a college student. He was rear-ended and pushed up the median and his car flipped. Thankfully he was able to get out of the car by himself. The other driver was at fault, my son was observed by paramedics and declined going to the hospital saying he just had a little lower back pain. Two of your troopers let him stand along 495 with all of the things he was able to get out of his car in the cold for over 45 minutes till we could get to him since we were coming from northern Frederick County. They were a bunch of jerks. They wouldn't even speak to us when we arrived. My son's phone was at 1% and the one trooper told him he didn't have a charger. It's no wonder troopers have a poor reputation.

1/28/2025 11:34 AM

Investigator at the barrack. Their phone number This was on 1272025 at approximately 212025 Baltimore County and it was located on the interloop of 695Case #. I Initiate a phone call to the police department To report that A pickup truck Ran me off the road And that the driver Was harassing me and flashing his lights and trapped me between 2 orange barrels. He was physically and verbally aggressive Pacing back and forth In front of the car screaming at me and calling me a bitch. Express that I was the Express that I was the cause of the accident Express that I was the cause of the accident Because of the way that he described it She stated this in front of a witness that was standing outside at my car. I do not believe That she checked any of his Vehicle information Or she would have seen that he has a case pending that was recent Where was he was driving recklessly Multiple traffic Domestic Violations. I told this officer that I did not feel safe And she refuse to speak to me away from The other driver Who ran me off me after the road. She . She was Unprofessional and biased. She appeared to engage Unprofessional Unprofessional conduct With the other driver as she allows him to lean into her personal vehicle and talk to her while she was In her own vehicle however I asked her to move away from the flashing lights so that I could see and hear her Because I'm hearing impaired and she refused to do so She treated me as if I was a criminal and dangerous however she gave She treated me as if I was a criminal and dangerous however she gave more than enough leeway to the gentleman who actually has broken the law Many times in Maryland. She verbally told me that he was very honest with her and that she was going to only write up this information so that We could fight it out amongst our insurance companies. I asked her what I needed to do or how I would go about Following a complaint With my county about him running the off the road And she told me that she didn't really have time for that She was not interested in any of my concerns about my safety moving forward. I explained That I had a picture Video Of another possible witness to his aggressive behavior towards me. She stated that he said I got out of the car yelling at him. I stated that I had purposely pulled over When I saw The tow truck and another vehicle On the side of the road To witness our interaction but that they left shortly And I have to tell the telephone number Of the toe Truck company That was on the side of the road Acting very aggressive and cursing using the **FUCK** word multiple times. Subsequently I went home and did a case search of the Maryland case search and found that he has A history of MANY Traffic violations, proof of reckless driving, accidents, and domestic violence Against multiple women. She was not impartial And was easily finessed and coerced By chatting with the other driver Of which of which I believe he did To distract So that she would not become aware of his reckless driving history I hope our interaction So that it can be reviewed Based on her judgment alone He was a good guy And she has possibly put me and my children in danger for retaliation at a later date. Had Baltimore county police been made aware of his ongoing previous and reckless driving behavior, perhaps he would have been ticketed and removed from the road for further investigation.

1/28/2025 03:51 AM

The officer assisted in removing an object from my tire. He then located and purchased a patching kit and came back to patch my tire. It was 11° outside, and I was having a very difficult time finding a

solution to the incident, as AAA was going to take nearly 3 hours. The officer went above and beyond and ensuring my safety.

1/24/2025 12:24 PM

Officer was professional, polite, respectful and friendly. Officer went out of his way to make sure that I felt safe and comfortable. THANK YOU

1/23/2025 11:36 AM

I felt the only reason she pulled me over was because I'm a Latina in a predominantly white area. She kept asking me if my ex-husband knew I was borrowing his truck . Anyway enjoy the 70 dollars and waste of my time . I'm sure there's something better y'all could've been preventing . My ex-husband is white and has been driving this truck all over md never been stopped. I'm here one week and get pulled over . Give me a break tell me it wasn't the color of my skin . damn joke .

1/18/2025 09:38 AM

An officer who came to assist was very kind and helpful. Although I wasn't the one who made the call—a different witness did—it was reassuring to have the officer there when I needed him.

1/14/2025 08:33 PM

Thanks for the help on the road. I got stuck in the snow. They came to help me quickly. Thanks again.

1/9/2025 03:17 AM

I appreciate the care, tone, and concern Trooper showed during my traffic stop. I was very nervous and concerned for myself when I noticed him behind me and even as he approached. But after he explained why he pulled me over, I was eased by his tone and friendliness. Even the conclusion of our encounter exceeded my expectations.

12/31/2024 01:30 PM

Trooper's level of professionalism was unmatched, she was courteous, kind and respectful.

12/31/2024 12:30 PM

Seemed like authoeitian thugs who don't want to hear anything the don't like run the place, wouldn't even let me talk, and I have lost all faith in this state government.

12/28/2024 07:02 PM

I filed a complaint against the internal affairs commander and received a very threatening phone call from someone using a blocked number telling me to drop the complaint against MSP. This call was extremely threatening and I don't feel safe from MSP as a result

12/26/2024 09:12 PM

While the trooper issued a ticket, he was polite and respectful.

12/23/2024 08:37 AM

I appreciated trooper respect while addressing me.

12/22/2024 10:34 AM

The officer was completely disinterested in wanting to engage in any way other than issuing the citation and going back to reset. We asked him to clarify the traffic law we supposedly violated and he indicated "you can discuss that in court." He needed to objectively define what the violation was.

As far as we are concerned he was just trying to get numbers when there was no issues if safety or actual violation involved.

12/21/2024 10:19 AM

Trooper was very straightforward, polite, and kind during the traffic stop. He introduced himself to by name and ID and disclosed that his body camera was actively recording upon first interaction. Everything was handled very efficiently and felt very safe.

12/19/2024 12:28 PM

State Trooper is a true professional. He was kind, answered questions and his explanations were easy to understand. As nervous as one can be during an accident he was calm and sympathetic. Kudos for a job well done

12/19/2024 08:28 AM

We met a young man, who contacted Md Stste Police for us . Trooper helped us - we had driven into a ditch . He was kind and professional . We really appreciated his help . Please communicate this to him for us .

12/13/2024 11:24 AM

TRP

was outstanding Very professional Extremely pleased

12/11/2024 12:00 PM

Commendation for Officer On June 29, 2024, I was stopped by Officer during a routine traffic stop. While traffic stops can often feel stressful and intimidating, Officer displayed an exemplary level of professionalism, kindness, and care that left a lasting impression. From the moment he approached my vehicle, Officer Harsh was polite and respectful. He took the time to explain the reason for the stop in a calm and informative manner, ensuring I understood the situation without feeling judged or pressured. His kind-hearted demeanor and clear communication made what could have been an unpleasant experience both comfortable and reassuring. Officer went above and beyond by making sure I felt at ease throughout the interaction. His efforts to prioritize my comfort during the stop reflect a level of empathy and understanding that is truly commendable. He exemplified what all officers should strive for: ensuring that those they serve leave the encounter feeling better and more informed. I greatly appreciate Officer dedication to creating a positive experience during a routine duty. His actions demonstrate the highest standards of law enforcement and community service. Officers like him remind us of the positive impact police can have when kindness, professionalism, and respect are at the forefront. Thank you, Officer for your outstanding service and care.

12/9/2024 08:09 PM

He was understanding

12/5/2024 04:40 PM

I wish the officer could have been more lenient and empathetic. Never had a traffic citation in my life and this one was a small one

12/2/2024 11:20 PM

Troopers conducted a level 2 inspection at 02:00. All three were very professional, explained everything. They worked together, one did his thing while the others did their thing. This wasn't my first interaction with trooper and every time he's been great. I'd like to thank these guys and all the MD state troopers in my area. I live in the area I was stopped.

11/27/2024 08:45 AM

The trooper was very professional. Being corrections myself it was good to see public safety have a very professional mindset.

11/21/2024 07:52 PM

abuse of power, misconduct, unprofessionalism, violation of my rights.

11/21/2024 11:57 AM

I was pulled and issued wrongful warning TA 22-226(a) FAILURE TO DISPLAY TWO LIGHTED FRONT LAMPS WHEN REQUIRED. Both of my front lights were/and working perfectly fine.

11/17/2024 09:57 PM

Excellent handling of the situation

11/16/2024 11:47 AM

Never pleasant to be pulled over but Officer was very polite and knowledgeable. She offered me information and made sure I understood what needed to be done and my options for doing so

11/14/2024 01:50 PM

The Trooper's tone was dismissive and cold. He ignored me when I asked about the documents needed and was very transactional.

11/9/2024 07:06 PM

My husband visited the MD State Police Pikesville Handgun Lic department on Reisterstown Road MD, yesterday, 11-7-24. We were helped by xx in the lobby area, and xx from HQL. All three were outstanding. They were polite, friendly, knowledgeable and highly efficient. They all went above and beyond what could be reasonably expected from such busy departments in their efforts to help us. They are a true credit to the MD State police. It was a true pleasure interacting with all three of them. We can't thank them enough for all their efforts to help us solve a solve a longstanding, time sensitive problem we were experiencing. They deserve to be recognized for their work on our behalf.

11/8/2024 04:16 PM

Trooper

was very nice and professional

11/4/2024 03:03 PM

Firstly I would like to extend my apologies, I was irritated and snarky to both dispatch and the troopers who responded to the backing accident tonight at the sheetz and it was completely unnecessary. Both the operator as well as both Troopers were cool, calm and collected and did not deserve my short temper. All of them were professional throughout the entire interaction.

10/29/2024 10:55 PM

Professional / Courteous

10/24/2024 09:05 AM

Trooper of Queen Anne's barracks stopped me for a DOT check. He was extremely professional very respectful explained things answered my questions and just did an outstanding job! He is a true officer of the law that deserves much credit for what he does day in and day out!! Its rare these days to find an officer like him! I believe he truly cares about what he does and how he does it! He should be a great model of how police should be today! I give him very much respect and hope he stays safe! I just can't say enough about him! I hope he gets this survey!!

10/16/2024 04:27 PM

Had no difficulties with Officer actually our interaction was pleasant
10/8/2024 09:52 AM

Ripped off for vehicle tags by acura if laurel
10/7/2024 05:25 PM

Handed me paper with information on DEI from Maryland police and my question is DEI if going to use should be looked at objectively which I don't think always happens. I would like to see statistics posted on white AND black officers and the race of who they pull over and give tickets that cost drivers fees associated with speed limit violations verses warnings. My suspicion is that you will find black police officers target white drivers more often and that should be looked in to see if there is correlation. Historically they say blacks/hispanics targeted by white law enforcement but I think you will find if research honestly that you will find black police officers pull over majority whites with fines and give warnings to non-whites . Please do DEI that show discrimination if exist both ways since most Americans believe happening and show statistics on website for policing
10/6/2024 05:55 PM

He was very fair and professional.
10/6/2024 01:07 PM

trooper was prompt and professional
10/3/2024 05:57 PM

I contacted the Md. State Police licensing division regarding a right to carry handgun renewal. For three days I tried to complete the renewal application. I had to renew the password to the portal and every time I did, and saved the password, had to renew it again the next time I tried to get in. After completing the application for renewal, I tried to pay for the renewal and was informed you can not reapply until 90 days before expiration. Nowhere in the application process does it tell you this nor did any of the individuals I called, no less than 4.
10/3/2024 10:18 AM

Trooper of Frederick was very kind and helpful during a very stressful situation for us. We feel he went above and beyond by contacting a tow service, keeping us warm and dry in his vehicle, and driving us to pick up a rental car. Great job!
10/2/2024 01:42 PM

On the evening of Sept 19, my wife broke down and Trooper provided safety cover for her on the side of the road while waiting for a tow truck, whom Trooper arranged for her. If you are not used to being on the shoulder of a highway, it is very nerve-racking, and having his cruiser with his lights on kept us safe (I showed up later).
9/24/2024 09:33 PM

Trooper responded to Three Notch Rd and St Andrews Church Rd at approximately 1200 on 9/22/2024 to assist on a disabled vehicle. My vehicle became disabled after an over the air software update. I was blocking the middle lane and needed a tow. The trooper was very courteous and professional. I am a retired law enforcement officer and really appreciated the service rendered.
9/22/2024 06:33 PM

The trooper cited historic-tag restrictions pertaining to trucks over 10,000 GVW, rather than the limitations to cars under 10,000 pounds GVW.
9/18/2024 03:25 PM

Yes I had a trip encounter with Trooper while riding my motorcycle back from Ocean City heading home trying to bypass some traffic Trooper waved me over for riding on shoulder he was Stern and informed me of my violation. These guys have such a hard job and I see so much bad rap out there about when they're dealing with people and things just not happening the right way if people would just listen to what they have to say and follow directions things always just go great and they did in this case and I would like to give him big thumbs up.

9/16/2024 12:45 PM

Myself & my 10 yr old were involved in a minor traffic accident on 9/15. The dispatcher was unbelievably amazing with getting the important info to get help to us as soon as possible. He took the time to speak with my daughter to help calm her down. We had 3 trooper show up & they were all amazing. Trooper, Trooper & Trooper r got us safely off of the highway, got all of the important information & again spoke to my daughter to help calm her down. We appreciate all of these 4 gentleman's help.

9/16/2024 12:19 PM

Trooper Did excellent job on the traffic stop on informing me about the stop as well as explaining to me the camera was on. Her manner in which she conducted the stop made me feel secure and Honorable.

9/11/2024 09:37 PM

I wanted to thank trooper for coming to my aid after seeing my car stopped on the side of the road with a flat tire. I was stuck going NB on 270 and he saw me as he was going SB on 270. He turned around and stopped, asked if I was okay, calmed me down (I was pretty terrified being stuck on the highway with traffic), and set out flares. He worked with the AAA technician to make sure we were both safe and helped me back out onto the highway once the tire was changed. He was professional, kind, and clearly someone who enjoys helping other.

9/10/2024 07:31 PM

Was pulled over for improper display of front license plate. Officer was polite, efficient and got me out of the stop within a few minutes so I wouldn't be late to work

9/9/2024 10:39 AM

Trooper was extremely professional and extremely pleasant during our traffic stop. She represented the MD State Police in the most positive way possible (despite being pulled over for my own mistake).

9/3/2024 07:25 AM

Trooper was outstanding in assisting with gathering information from a non English speaking party. He was patience, though and very professional. I was the party who was rearended and he was able with help of translation services & app give me the information needed. A job well done. Case

8/22/2024 12:26 PM

Much appreciation for all of our troopers who are working to keep us safe. I salute trooper for his kind words to me today even though I was in the wrong, his approach was very professional. Please keep officials like Trooper on the job.

8/21/2024 05:07 PM

Trp responded to you call of our personal property on the night of July 31st at frontier town at approximately 17:00 hours. While taking the report he was very detailed about what was taken and advised my wife and I what we should do to ensure our information was secure. He returned later that evening with photos from the security cameras and we were able to identify him. About a week later I contacted him with information from our bank that the credit card was used and he did a follow

up with the establishments but to no avail. He kept us up to date during the investigation. I believe he is a great asset to your department and should be recognized for efforts. He was very professional and cares about the victims and community. I can not say enough about him.
8/19/2024 09:38 AM

Sexual assault and came to my home after duty hours
8/15/2024 09:29 AM

Officer was extremely rude and probably racist.
8/2/2024 01:29 PM

The agent was super kind and comprehensive, he saw that we didn't do this on purpose and that we felt so sorry, so he gave us an advertisement and told us he just wanted us to get home safely. We couldn't have had a better experience. We are so grateful.
7/31/2024 02:06 AM

Extremely professional, eyes like a hawk didn't miss anything.
7/30/2024 10:10 AM

I'm a truck driver and I had to pull over for a vehicle and driver inspection. I have to say that my experience was excellent. They really do provide quality public safety services and they do live up to their values of integrity, fairness and service. My experience was amazing very professional. I felt safe and I have to admit very inspiring because i can see we are safer thanks to their dedication. God bless America!
7/25/2024 09:56 AM

Giving hard working citizens speeding tickets at 4:30am on their way to work is dumb.
7/23/2024 06:22 PM

Trooper C. is a courteous, pleasant, respectful individual. She shows dedication to service, integrity and justice.
7/16/2024 03:36 PM

I was pulled over for speeding by Trooper His professionalism and appearance make a very stressful moment go well.
7/14/2024 06:27 PM

I'm was concerned about a person who was lingering in front of my house, made multiple passes in front of my house and seemed disoriented.
7/9/2024 10:09 PM

Trooper was efficient, professional and understanding. He left me with a great impression.
7/5/2024 09:38 AM

I was involved in an accident, I was very nervous and worried as it was not a good day. The reporting Trooper was Trooper out Cumberland. He was very professional and polite
7/1/2024 10:01 PM

TPR) pulled me over for a legitimate citation on my way home from work late one evening. He was professional and explained everything to me. He was also quick with his work and wished me safe travels going home. I appreciated his assistance in my guilt.
7/1/2024 09:09 PM

Our car broke down and we happened to drift to the side of the highway behind a police car. We were approached by Sgt and immediately felt safe and relieved. We were able to use her tools to reset our battery and she insisted on sticking around to ensure our car was working properly so if needed she could call a tow truck on our behalf. We were driving home from a week vacation and our van was packed with luggage, when we broke down we were still 1.5 hours from home and I just can't reiterate enough how helpful Sgt was in this situation.

6/28/2024 07:15 PM

Nice understanding informative and respectful

6/23/2024 02:19 PM

he was very professional and nice 😊

6/16/2024 11:52 AM

4 uniformed officers came to my door and asked me to step outside and asked me what was going on. I explained that my husband abused me and the officer asked how I told him that he was screaming at me pulling my hair, pushed me off the bed and choked me until I briefly lost consciousness. The officer rolled his eyes at me and repeated you lost consciousness ma'am? I said although very briefly yes I did. The officer kind of chuckled and said where did he grab you when you "lost consciousness " because there sure no marks and if you lost consciousness as you claim You would have marks . I said I do t care whether there's marks or not he's abusive this isn't the first time and I lost consciousness. He's becoming quite good at not leaving marks since he hits me daily. The cop said well we really can't do anything with out proof . I touched the officers arm and said it's ok I get it , and he said well I can take you infie assaulting an officer if you'd prefer ! I said well his next girlfriend might show up dead. Don't say I didn't warn you ! The officer called me a liar !

6/9/2024 02:53 PM

Polite and professional understanding

6/8/2024 03:43 PM

I work for CarMax and am responsible for renewing our inspection station licenses. Upon the changes this year with the system I needed assistance and tpr helped me every step of the way. It's the 7th of the month and I have gotten all 7 stations renewed and couldn't have done it without him!

6/7/2024 11:10 AM

Phone operator was helpful and kind. Trooper was outstanding.

6/1/2024 10:44 AM